## The winner of the GS1 Healthcare Provider Implementation Best Case Study Award



Hospital Israelita Albert Einstein, São Paulo, Brazil

Represented by Nilson Gonçalves Malta, Pharmacist, Hospital

Automation Manager

Automation Manager





# Patient safety gains in a Brazilian hospital thanks to the implementation of GS1 identifiers

Nilson Gonçalves Malta, Pharmacist, Hospital Automation Manager at Hospital Israelita Albert Einstein, Brazil April 12<sup>th</sup>, 2018





#### Main topics



- The journey undertaken to create a hospital dispensing system with barcoding in unit dose up to the point of care;
- The effects of this on patient safety and traceability;
- How the hospital found partners in the pharmaceutical industry;



#### Premise





# # Patient Safety



#### What do we know?



According to IOM report (Institute of Medicine – EUA, 1999), 7.000
Americans die annually due to medication errors.



Kohn LT, Corrigan JM, Donaldson MS, eds. To Err is Human: building a safer health system. Washington, DC. National Academy Press; 1999.

Aspden P et al. Preventing Medication Errors: Quality Chasm Series. Washington, DC. National Academy Press; 2007.



#### Initial difficulties – once in 1998...



- Providers do not identify their product within hospital requirements. In the sector, EAN 13 is not enough.
  - Ordinance 801/98 EAN13 have to be applied to all medicines secondary packages
- Without lot, hospitals have to relabel all items that need to be tracked and traced.





#### Unsafe relabeling process



- Misidentification risk
- High expenditures on man power













#### Find your KEY PARTNER!







#### Seeking a standard



 Data Matrix - Symbology developed for being applied where the linear barcode cannot be used due to space restrictions, what in pharmaceutical products is very common.



**GS1 DataMatrix** 



#### Industry partnership



- 2005 Pioneer initiative GS1 RSS
  - HC WG GS1 Brasil / Albert Einstein & Hypofarma



• 2008 – GS1 DataMatrix







#### New standard - New issues



 Lots of technical issues involving barcodes. Some providers printed different information in human readable form from barcode. Others used the incorrect FNC1.

FNC1 - ]d2

FNC101034531200000111709112510ABCD1234



#### New standard - New issues



Others used the GS character when not needed.
 Others did not put the GS when needed.

FNC101034531200000111709112510ABCD1234 FNC1422250



(01)03453120000011(17)091125(10)ABCD1234(422)250



#### New standard - New issues



- Different forms of "printing" the code. Badly printed ones.
  - Thermal transfer
  - Ink jet
  - Laser
  - Direct marking





#### DataMatrix



How should they be...



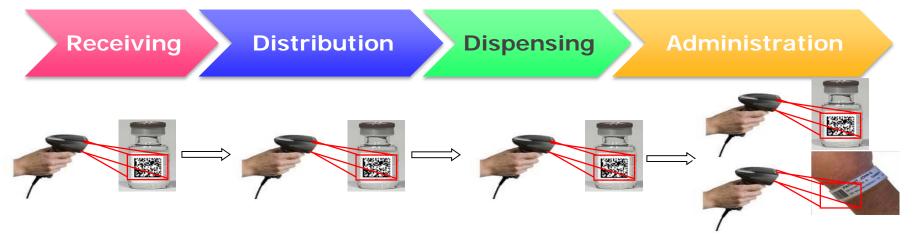


#### All GS1 DataMatrix



#### Whole process covered





Patient safety, allowing the register of medication/active ingredient in all logistics steps and at the time of its consumption, allowing the traceability of use until its final step.

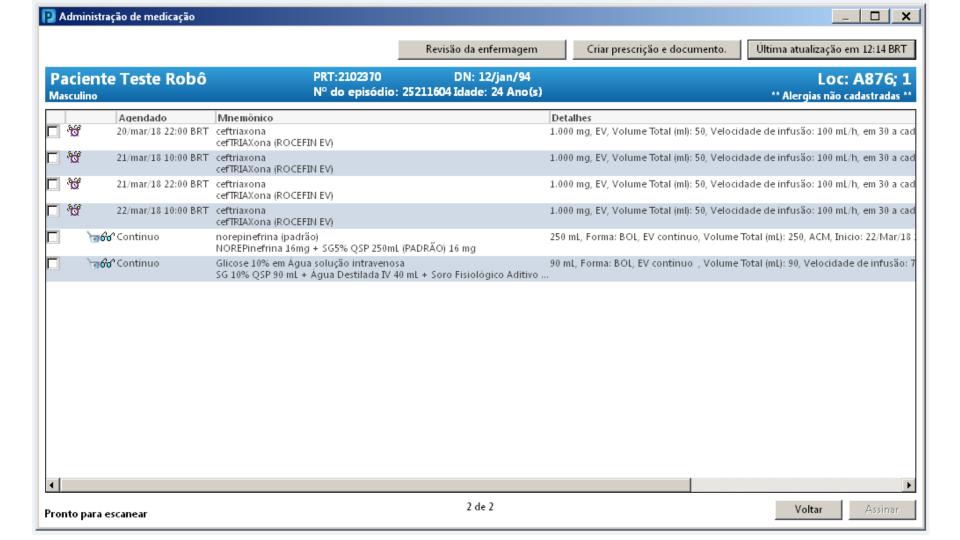


#### BCMA Bar-code-assisted Medication Administration









#### R()I



- Results:
- 150 to 170 thousand units/month do not have to be relabeled anymore

The Global Language of Business

- 600 hours of manpower saved/month
- Consumables use reduction (labels and
  - about US\$ 600/month





#### Other results



- Electronic bedside check of medication administration, according to the order and ensuring control over 7 of 9 rights proposed (patient, drug, dose, time, register, route and information).
- Important tool for obtaining quality certifications.



#### Other results continued



- Agility in the dispensing process, with online inventory decrement.
- Verification of the item dispensed as ordered.
- Guarantee the dispensing drugs in condition of use, with lots being blocked from dispensing which may have been recalled or are expired.
- Agility in localizing products banned for recall.



### Thank you!





#### SOCIEDADE BENEFICENTE ISRAELITA BRASILEIRA

HOSPITAL . ENSINO E PESQUISA . RESPONSABILIDADE SOCIAL

#### NILSON GONÇALVES MALTA farmacêutico - CRF 22668

Av. Albert Einstein, 627/701 – CEP 05652-901 – São Paulo – Brasil

Fone: (55 11) 2151-2248 | Cel: (55-11) 97174-7219

nilson.malta@einstein.br





in 📒 @nilsongm

