GS1 Global Standards Management Process (GSMP) Quarterly Report



Summary of GSMP Activities:

January-September 2011



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# Publications

The Global Standards Management Process (GSMP) is the global forum for users to bring business needs that require standard based solutions to create a more efficient supply chain.

## Key Achievements this quarter

* **GS1 EPC HF specification** enables companies to identify, capture and share information about their products using RFID technology and thus gain better visibility into their supply chains
* **GS1 EPC Header for the Aerospace and Defense** will allow the Aerospace & Defense industry to use their current identification system in EPC applications, and provides an opportunity to promote further EPC/RFID applications in the industry.
* **GS1 EPCglobal Implementation Guideline for Transportation and Logistics** to help drive EPC adoption by easing the implementation of RFID using existing standards.
* **GDSN Trade Item Implementation Guide** (Issue 16) supports new implementation guidance for the Healthcare sector as well as updates to the Variable Measure for Net Content, Promotional Trade Item, and Code Lists topics.
* **GS1 AIDC Implementation Guide for Fresh Foods** Sold at Point-of-Sale Released outlines what retailers and suppliers need to do in order to identify fresh food items at retail point-of-sale.
* **GS1 Human Readable Interpretation (HRI) Implementation Guide** Released guideline for the application of Human Readable Interpretation as it relates to its use with data carriers/bar codes.

## Complete list of publications year to date

### Standards

1. Healthcare GTIN Allocation Rules (Jan 2011)
2. General Specification v11 (Feb 2011)
3. Global Product Classification (GPC) Publication (June 2011)
4. EPC Tag Data Standard and Translation 1.6 (Sept 2011)
5. EPC HF specification v2.0.3 (Sept 2011)

### Guidelines

* GDSN Package Measurement Rules Implementation Guide Issue 5 Release (March)
* GDSN Trade Item Implementation Guide (Issue 15) Release (April)
* Global Product Classification (GPC) Development & Implementation Guide (June)
* GS1 EPCglobal Implementation Guideline for Transportation and Logistics (July)
* GDSN Trade Item Implementation Guide (Issue 16) Release (Aug)
* GS1 AIDC Implementation Guide for Fresh Foods Sold at Point-of-Sale Released (Sept)
* GS1 Human Readable Interpretation (HRI) Implementation Guide (Sept)

### Documents

* GS1 System Landscape and ICOM released by the GS1 Architecture Group
* AS4 Web Services for B2B Communications White Paper Released (Aug 2011)

# Work in progress

## Work request activity

Work Requests are entered for new or modifications to existing standards. The number of requests can be reported in many ways:

* # of changes to each GS1 Standard
* # of Maintenance or Development work efforts
* # of requests entered by region
* # of requests entered by member type

|  |  |  |  |
| --- | --- | --- | --- |
| **Standard** | **2009** | **2010** | **2011 ytd** |
| BarCodes | 25 | 31 | 20 |
| Data Accuracy | 5 | 5 | 0 |
| eCom | 63 | 46 | 31 |
| EPCglobal | 3 | 2 | 3 |
| EPCglobal (SDP) |  | 21 |  |
| Global Data Synchronization | 75 | 119 | 65 |
| Global Product Classification | 15 | 33 | 61 |
| Global Traceability Standard | 4 | 2 | 0 |
| Other | 2 | 4 | 3 |
| **Total** | **192** | **263** | **196** |
| **Category** | **2009** | **2010** | **2011 ytd** |
| Maintenance | 159 | 220 | 167 |
| Development | 34 | 43 | 23 |
| In Analysis |  |  | 6 |
| **Total** | **193** | **263** | **196** |
| **Regional Input** | **2009** | **2010** | **2011 ytd** |
| Europe, Middle East & Africa (EMEA) | 109 | 113 | 104 |
| North America | 74 | 115 | 78 |
| Asia Pacific | 7 | 35 | 14 |
| Latin America | 2 |  |  |
| **Total** | **193** | **263** | **196** |
| **Member Type Input** | **2009** | **2010** | **2011 ytd** |
| MO | 123 | 164 | 131 |
| User | 15 | 26 | 18 |
| Solution Provider/Data Pool | 16 | 23 | 27 |
| Other | 38 | 50 | 20 |
| **Total** | **192** | **263** | **196** |

## Working Groups

* 6 Standards Maintenance Groups (SMG) are active, 2 are awaiting participates
* 19 Mission Specific Work Groups MSWG) are active, 2 are awaiting participants
* 16 working group Call to Actions were issued year to date

### Standards Maintenance Groups (SMG)

|  |  |  |
| --- | --- | --- |
| **Name** | **Call To Action Date** | **Group Status** |
| 1. [GSMP BarCodes](http://www.gs1.org/gsmp/community/working_groups/gsmp#BC) | 15 April 2010 | Working |
| 1. GSMP Data Accuracy | 15 April 2010 | Working |
| 1. GSMP eCom | 15 April 2010 | Working |
| 1. GSMP Global Data Syncronization (GDS) | 15 April 2010 | Working |
| 1. GSMP Global Product Classification (GPC) | 15 April 2010 | Working |
| 1. GSMP Identification | 15 April 2010 | Working |
| 1. GSMP RFID Software | 13 January 2011 | Waiting for Participants |
| 1. GSMP Traceability and Event Sharing] | 26 May 2011 | Waiting for Participants |

### Mission Specific Working Groups (MSWG)

| **Name** | **Call To Action Date** | | **Group Status** | |
| --- | --- | --- | --- | --- |
| 1. GSMP B2C Digital Coupons | | 10 February 2011 | | Working |
| 1. GSMP Barcode EPC Implementation Guideline | | 09 June 2011 | | Waiting for Participants |
| 1. GSMP Components and Parts Identification | | 25 August 2011 | | Working/Requires additional Participants |
| 1. GDS BRG – Major Release 5. v 2.8 BMS eballot | | Working in Former GSMP | | Working |
| 1. Discovery Services Working Group | | Transitioned from EPC | | Working |
| 1. GSMP eCom Intelligent Packaging | | 23 June 2011 | | Working |
| 1. GSMP eCom Logistics Standards | | 23 June 2011 | | Working |
| 1. GSMP Discovery Services (DS SAG) | | 31 August 2011 | | Working |
| 1. GSMP GDS Major Release 3 | | 28 July 2011 | | Working |
| 1. GSMP GS1 EPCglobal Federated Object Name Service (FONS) | | 13 January 2011 | | Working |
| 1. GSMP GS1 Tag Data and Translation Standard 1.7 | | 21 September 2011 | | Waiting for Participants |
| 1. GSMP Healthcare & Car Giver Identification | | Working in Former GSMP | | Working |
| 1. GSMP Level Below The Each (Unit Dose) | | 26 May 2011 | | Working |
| 1. GSMP Multiple BarCodes | | Working in Former GSMP | | Working |
| 1. GSMP National Health Reimbursement Number (NHRN) | | 31 March 2011 | | Working |
| 1. Network Centric ePedigree (NCeP) Joint Requirements Group (JRG) | | Working in Former EPC | | Working |
| 1. GSMP Product Recall | | Working in former GSMP | | Working |
| 1. GSMP Traceability in Healthcare II Project Charter | | Working in former GSMP | | Working |
| 1. Testing & Certification WG – Conformance v1.0.6 | | Working in former EPC | | Working |
| 1. Tag, Label, Reader, Printer Performance (TLRPP) WG – Reference Tag | | Working in former EPC | | Working |
| 1. HAG UHF Air Interface 1and2 Work Group | | Transitioned from EPC | | Working |

### Working groups initiated with Call to Actions year to date

| Working group name | Call-to-action date | Group status |
| --- | --- | --- |
| 1. GSMP GS1 EPCglobal Federated Object Name Service (FONS) | 13 January 2011 | Working |
| 1. GSMP RFID Software SMG | 13 January 2011 | Waiting for Participants |
| 1. GSMP B2C Digital Coupons | 10 February 2011 | Working |
| 1. eSeal | 31-March-2011 | Closed – did not reach participation |
| 1. GSMP Implementation of GDSN in the Consumer Electronics Industry | 31 March 2011 | Closed – did not reach participation |
| 1. GSMP National Health Reimbursement Number (NHRN) | 31 March 2011 | Working |
| 1. GSMP Level Below The Each (Unit Dose) | 26 May 2011 | Working |
| 1. GSMP Traceability and Event Sharing SMG | 26 May 2011 | Waiting for Participants |
| 1. GSMP Human Readable Interpretation Multi-Sector | 02 June 2011 | Closed – did not reach participation |
| 1. GSMP Barcode EPC Implementation Guideline | 09 June 2011 | Waiting for Participants |
| 1. GSMP eCom Intelligent Packaging | 23 June 2011 | Waiting for Participants |
| 1. GSMP eCom Logistics Standards | 23 June 2011 | Working |
| 1. [GSMP GDS Major Release 3](http://www.gs1.org/gsmp/community/working_groups/gsmp#GDSMR3) | 28 July 2011 | Working |
| 1. [GSMP Components and Parts Identification](http://www.gs1.org/gsmp/community/working_groups/gsmp#CPI) | 25 August 2011 | Working/Requires additional Participants |
| 1. [GSMP Discovery Services (DS SAG)](http://www.gs1.org/gsmp/community/working_groups/gsmp#DS) | 31 August 2011 | Working |
| 1. [GSMP GS1 Tag Data and Translation Standard 1.7](http://www.gs1.org/gsmp/community/working_groups/gsmp#TDTS1.7) | 21 September 2011 | Waiting for Participants |

### Strategic projects overview

GS1 Strategic Projects are foundational to the GS1 system, technology, infrastructure or architecture and may impact GS1 and the Member Organizations.



Note_orange **Note:** For a detailed list of GSMP strategic projects, please see Appendix A.

# Participation

Participants in GSMP are organisations (companies or other recognised entities); each organisation is represented by one or more individual persons belonging to that organisation. There is no limit to the number of individuals from a single organisation that may participate. Companies not a member of GS1 are non-voting.

Note_orange **Note:** Membership reflects new GSMP only

## Total membership

* GSMP has 409 members, 11 are non-voting
* GSMP has 186 voting company members
* 222 users and 187 Member Organizations (MOs).
* Membership is up 67% from Q1 due to 3- 1 migration

|  |  |  |  |
| --- | --- | --- | --- |
|  | Q1 | Q2 | Q3 |
| Individuals | 245 | 344 | 409 |
| Companies | 121 | 156 | 186 |

**Membership by Interest Category**

|  |  |
| --- | --- |
| Interest Category | # of Participants |
| GS1 MO | 187 |
| Manufacturer | 90 |
| Retailer/Hospital | 49 |
| Solution Provider | 41 |
| Other | 42 |

## Active membership

### Voting participation

Each company/organisation has one vote in GSMP, regardless of the number of participating individuals representing them.

Note_orange **Note:** The transition to the new GSMP was completed on August 31st. Voting data will become available as groups work in the new process and reporting will start Q2 2012.

### Event attendance

GS1 hosts two physical meetings every year for the GSMP community to collaborate face to face on industry needs and the development of GS1 Standards. This meeting is called the GS1 Industry & Standards Event. A summary of attendance is shown in the charts below.

**GS1 Industry & Standards Event Attendance**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **By Individual** | Mar ‘09  Los Angeles | Oct ‘09  Lille | Apr ‘10 Orlando | Sept ‘10 Amsterdam | Apr ‘11  Brooklyn | Sept ‘12  Cologne |
| Member Organisations | 81 | 137 | 79 | 129 | 84 | 122 |
| End Users | 101 | 90 | 70 | 85 | 59 | 58 |
| Solution Providers | 65 | 46 | 23 | 48 | 39 | 39 |
| Affiliates  (Academia, Assoc., Gov.) | 16 | 12 | 3 | 21 | 13 | 7 |
| Global Office Staff | 52 | 58 | 42 | 50 | 50 | 51 |
| Totals | 315 | 343 | 217 | 333 | 245 | 277 |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **By Organisation** | Mar ‘09  Los Angeles | Oct ‘09  Lille | Apr ‘10 Orlando | Sept ‘10 Amsterdam | Apr ‘11  Brooklyn | Sept ‘11  Cologne |
| Member Organisations | 52 | 33 | 18 | 30 | 24 | 30 |
| End Users | 41 | 51 | 35 | 61 | 39 | 43 |
| Solution Providers | 24 | 33 | 21 | 36 | 27 | 26 |
| Affiliates  (Academia, Assoc., Gov.) | 8 | 7 | 2 | 13 | 10 | 6 |
| Totals | 125 | 124 | 76 | 140 | 100 | 105 |

# Quality

The GSMP defines quality as the totality of the process employed to ensure that all GS1 Standards are user driven, globally applicable, royalty free (to the best of our ability) and ultimately meet the needs and requirements defined by its members.

## Due process and consensus

**Due Process:**

All GSMP groups are expected to follow the processes and procedures specified in the GSMP Manual. A Community eBallot is used to confirm community consensus to progress a draft requirement, standard, or other GSMP deliverable.

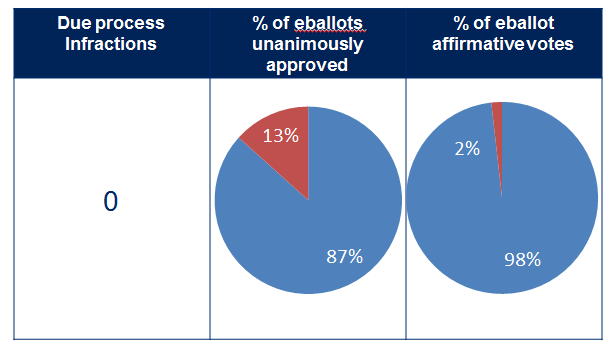
**Consensus:**

Decision-making is achieved though consensus, which is defined as approval without sustained opposition.

Below are measures of due process and consensus in the GSMP.

* Zero (0) due process infractions
* 78 eballots approved unanimously, 12 approved with no votes
* 87% approved unanimously, down slightly from 94% in 2010
* 1,717 yes votes, 32 no votes
* 98% votes were affirmative, down slightly from 99% in 2010

**Supporting graphs:**



## Standards adoption

An annual survey will be sent to “active, voting” GSMP group members to measure and determine the adoption of standards developed by GSMP. Survey data will be available Q4 2012.

## Satisfaction

### GSMP member satisfaction

GSMP issues an annual survey to all GSMP members to rate their satisfaction with the GSMP and staff. Survey results for the fiscal year July 1, 2010 through, June 30, 2011 are summarized below.

66 individual members responded to this survey

|  | Poor | Fair | Good | Excellent |
| --- | --- | --- | --- | --- |
| Staff | 2 | 11 | 40 | 12 |
| Efficiency | 6 | 20 | 30 | 6 |

**Summary:**

* 80% of respondents rated the level of service received from GSMP staff as good to excellent, down from 89% the prior year
* 58% of respondents rated the efficiency of their business need moving through the GSMP as good to excellent, down from 63% the prior year

**Note_orange Note:** The decline may be due to the transition from 3 processes to 1.

### GSMP event attendee satisfaction

GS1 issues an event satisfaction survey after each event. Results of the last 3 events are provided below:











### GS1 Member Organization (MO) satisfaction

GS1 issues an annual survey to all GS1 Member Organizations (MO’s) to rate their satisfaction with GSMP. 91% of respondents rated the level of satisfaction with GSMP as favourable

Below are the results for the fiscal year July 1, 2010 through June 30, 2011, 83 MOs responded to the survey:

|  | Did not respond to GSMP | Favourable response | Not-favourable |
| --- | --- | --- | --- |
| Overall Satisfaction | 27 | 51 | 5 |

## Work-Order on-time performance

Work Requests (WR) are the entry point into the GSMP process to request new standards or modify existing standards. Work Requests follow the processes and procedures laid out in the GSMP Manual for approval and development. The time it takes for GSMP projects to be processed are measured below:

### Maintenance on-time performance

A Work Order is categorized as maintenance if it is a small change to an existing standard or guideline or a group of small changes that can readily be handled by a standing committee. Examples errata, new EDI code values, new symbol placement rules, GDSN validation Rules. Maintenance work is considered on time if it is completed in or under 120 days as of August 31st 2011. Starting August 31st; Maintenance Type 1 is considered on time if it is completed in or under 180 days, Maintenance Type 2 is considered on time if completed in or under 365 days.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Year** | **Total** | **Open** | **Closed** | | **% Closed on Time** |
| **On-Time** | **Exceeded Benchmark** |
| 2009 | 158 | 9 (8 on-hold) | 126 | 23 | 85% |
| 2010 | 220 | 11 | 159 | 50 | 76% |
| 2011 | 167 | 56 | 108 | 3 | 97% |

*Note_orange* ***Note:******Why so low in 2010****:* 25 Work Requests entered into GPC awaited a future publication. As a result, GPC implemented a twice a year publication schedule to move requests through GSMP more efficiently.

### Development on-time performance

#### A Work Order is categorized as development if it involves creation of a new standard/guideline or significant change to existing standard/guideline. Examples: extension to GDSN, a new EPCglobal High Frequency (HF) Air Interface Standard, an enhancement to the EPCIS standard to include aggregation layers, a new bar code symbology, a new Business Message Standard. Development work is on time if the work is completed in or under the estimated time to complete. The estimated completion date is defined in the project plan at the start of the development stage.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Group Name** | **Estimated Completion Date** | **MB Ratified Date** | **Closed** | |
| **On-Time** | **Exceeded Benchmark** |
| **GSMP EPC Tag Data & Translation Standards V1.6 WR# 10-204** | 30-Nov-2011 | 9-Sept-2011 | Yes |  |

# Appendix

## GSMP strategic project update, 30-September-2011

| **Group Name** | **Project Manager** | **Executive Description** | **Step** | **Estimated Completion**  **Date** | **Status** | **Known Issues or Dependencies** |
| --- | --- | --- | --- | --- | --- | --- |
| B2C Digital Coupons  WR-10-007  PDD – B2C Digital Coupon | Jean-Luc Champion | This group is being formed to develop a standard identification and attributes for digital coupons. It is a requirement that digital and traditional coupon offerings be aligned at an architectural level. | Step 2 | Q2 2012 | BRAD Development  New GSMP | Resolved: Participation variation approved at POC |
| Barcodes Conformance WR 11-068 & 11-069  PDD AIDC Carriers | Tom Heist | Provide updates to the GS1 Spec to improve the print quality of a BarCode and conformance testing to reduce supply chain costs. | Step 2 | Q1 2012 | September: Moved to the Identification SMG requirements development  New GSMP | Resolved: WR were initially categorized Development and in group formation. The work effort was re-categorized maintenance and assigned to the Identification SMG |
| Components and Parts Identification  WO 11-110 | Tom Heist | Industries need to be able to uniquely identify components and parts used to build or assemble products.  A new identifier might need to be added to the GS1 system to address this business need.   The group will define the business requirements for the identifier and the applications where it might be used with GS1 system components, e.g. bar codes, RFID, EPCIS, eCom, etc. | Step 1  Group Launched | Q2 2012 | Group Launched  Next Step – Draft Requirements  New GSMP | Balanced participation has not been met. The POC approved launching the group with a 6 MO minimum and membership balance required prior to completion of draft BRAD |
| Discovery Services (DS)  WR 10-097  GO Business Plan – Discovery | Mark Frey | Defines the necessary technical interface standard(s) needed to support the ‘discovery’ of visibility data in a network of supply chain partners.  To create Technical Specification for Core Discovery Services Standard that meet approved Data Discovery and Data Exchange JRG Requirements | Step 3 | Q4 2012 | Transitioning to the new GSMP  Developing draft Standard | Low participation by Solution Providers and users  Waiting on NCEP/THII model evaluation for requirements to determine role of DS in Event Based Pedigree  Only 1 co-chair to date – may have to request variation |
| eCom Major Release 3.0 Sub-Team of eCom BRG  WR – 10-068  PDD: Transport & Logistics | Jean-Luc Champion | This Work Request is to process the eballot approved Business Requirements for the eCom Major Maintenance Release 3.0. | Step 3    (Transitioned) | Q4 2011 | Standards Development  This work effort has been moved into the SMG for completion  New GSMP |  |
| EPC Global Federated Object Name Service  WR 10-308 | Mark Frey | Create the standard Federated Object Name Service (FONS) to allow each MO to provide their own peer service which allows a user to find the pointer to databases for a given class of products. It does not tell the user about a particular instance of a product. It is not a required that MOs have to develop an Object Name Service since they can stay with onsepc.com and migrate to it later if desired. FONS offers a means to channel services that ONS does not currently provide and allows the integration of classes of items identified by bar codes, as well as what is currently done with EPC identifications. | Step 3 | Q3 2012 | Standards Development  New GSMP | Participation continues to be a struggle – impacts delivery date    Resolved: Minimum participation could not be met, POC approved moving forward with variation to membership minimums |
| GSMP EPCglobal Tag Data Standard (TDS) V1.6  WR – 10-204  PDD: EAS RFID Phase II ILT | Mark Frey | To update TDS Version 1.5 with changes directed by Aerospace & Defense, etc. Also update Tag Data Translation V1.4 to be in sync with TDS 1.6 | MB Approved  (new GSMP) | Work Completed | MB Approved  New GSMP | Resolved: Consumer Choice portion will be completed in TDS 1.7 |
| EPCglobal Tag Data Standard (TDS) V1.7  WR – 10-204  PDD: EAS RFID Phase II ILT | Mark Frey | To update TDS Version 1.6 with changes directed by Consumer Choice. Also update Tag Data Translation V1.6 to be in sync with TDS 1.7 | Step 1 | Q2 2013 | In group formation  New GSMP | History of low participation in TDS 1.6 |
| EPC UHF Air Interface 1&2 WG  WR  GO Business Plan Project – EAS Phase 2 Embedded Tags | Giselle Ow-yang | To develop the EPC UHF Gen2 air interface: privacy & security solutions  Along with TDS 1.7 [estimated delivery in Q2 CY 2013] will provide the technology base for Consumer Choice solutions to be built by Retailers to identify and deactivate embedded tags | Step 3 | Q2 2012& Q2 2013 | In standard development  On target for UHF Gen 2 AI  Transitioning to the New GSMP | Resolved: Delayed 1.5 years from original projected date. |
| GDSN Global Product Packaging Sustainability  WR – 10-169  PDD: Sustainability | Michael Mowad | Integrate The Consumer Goods Forum Global Product Packaging Sustainability metric calculations into the GDSN standard. | Step 1b    (new GSMP) | TBD | * Charter conditionally approved. * Forecast communication issued * Parallel activities development underway   New GSMP | Awaiting IP contribution agreement from The Consumer Goods Forum |
| Healthcare Patient & Care Giver Identification  WR 09-138 | Tom Heist | To develop a global standard for the Automatic Identification Data Capture (AIDC) marking/labeling for the automatic identification of patients and care givers. This will be the Joint Initiative Counsel (JIC) initiative conducted within GS1 GSMP. | Step 3    (not transitioning) | Q4 2011 | Standards Development  Former GSMP | Resolved: Insufficient Expertise  Resolved: Work was on-hold for 6 months in 2010 due to lack of participation.  Resolved: Work was reprioritized |
| Human Readable Interpretation (HRI) Rule for Point of Sale (11-089) | Mark Frey | This group will provide specifications for how to display Human Readable Interpretation for implied Application Identifier (01) and author a General Specification Change Notification (GSCN) to update the General Specification with this information | Group Closed due to lack of participation | N/A | Group Closed due to lack of participation. Submitter | Lack of participation – group closed |
| Managing Multiple Bar Codes  WR 09-092  PDD: AIDC Carriers | Tom Heist | To develop GS1 standards addressing the current practice of placing multiple bar codes on packages as these affect the MobileCom, FMCG, Fresh Foods and Healthcare sectors. | Step 3 | Q4 2011 | Standards Development  4 General Specification Change Notification (GSCNs)  Extended Packaging GCSN ready for ratification  Former GSMP | Resolved: Group was delayed 18 months to meet participation minimums  Resolved: Delivery schedule in review.  Resolved: Resolution of AG comments |
| Product Recall  WR 09-165  OGSM: Health & Wellness | John Ryu | Establishing a common method to recall products at various points of the supply chain. Enable trading partners in a supply chain to quickly and efficiently initiates a recall and track its progress through to its conclusion (meaning the identified product is no longer available for consumption). | Step 3 | Q 1 2012 | BMS in Public Review  Former GSMP | Community needs more time to select the desired model/solution.  Community recognizes the selection will have a big impact on their resources, time, and costs.  Strategy:  Share the models to wider distribution and receive feedback for selection of model. |
| Traceability in Healthcare II (TH-II)  WR – 09-040  PDD: TH II | John Ryu | Develop portfolio of Global Traceability Standards for Healthcare; process and technical standards necessary to achieve end to end (raw materials to patient care) global supply chain traceability. | Step 2 | Q 3 2011 | BRAD in Community Review  Former GSMP | Created joint TH-II and Network Centric ePedigree Joint Requirements Group (NCeP JRG) to determine the desired model/solution by the healthcare community regarding chain of custody/chain of ownership requirements.    Options currently being reviewed with expanded Healthcare community |

Current GSMP Step Key

|  |
| --- |
| Step 1 : GSMP COPs Routing Requested |
| Step 2 : Work Order Approved/Business Requirements Requested |
| Step 3 : Business Requirements Approved/BSD Requested |
| Step 4 : BSD Approved/TSD(BMS) Requested |
| Step 5 : BMS Approved/Pilot Requested |
| Step 6 : Pilot complete (if applicable)/Standards Posting Requested |