



GS1 Global Standards Management Process

Management Level Quarterly Review

Q4 2013

Year End December 31 2013

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INTRODUCTION

GSMP provides a comprehensive set of methods and rules allowing the GS1 Community and affected Industry groups to submit their business needs and lead in the creation of globally agreed standards and guidelines. This report provides a summary of all GSMP activities this quarter.

1. PUBLICATIONS DELIVERED THIS QUARTER

Q4 Oct 1 – Dec 31th

Data Accuracy: Standardised measurement of cheese rounds and wedges cut from the round

Electronic Data Interchange [eCom] (3) Improvements to defining handling instructions of products in eCom

EPC Tag Data Standard: New functionality to the EPC Tag Data Standard to make it possible to quickly select vehicle tags and ignore other tags at high speed

EPC UHF Gen2 Air Interface Specification: New Standard including privacy and security solutions that make it possible for trackside readers to quickly select vehicle tags and ignore other tags when tags are read at high speed

GDS Trade Item Implementation Guideline: New publication to provide guidance on how to utilize GDSN to pass cargo information between suppliers and government agencies at international borders

General Specification Standard (15)

- Global Trade Item Number (GTIN) Allocation Rules changes (7); clarification to item identification of formulation changes to an item, improvements to packaging, use of the term responsible entity in Healthcare and what level of brand changes requires a GTIN change, for new GTINs, enhancements Fresh Food GTIN Rules in the fruit and vegetable category
- General Specification Updates (5): New application identifier for sell by date and clarification on its relation to Best before date to enable better visibility by retailer, clarification on the use of the word standard, correction to the length of the International Bank Account Number field, clarification on recommending concatenation of the Serial Shipping Container Code (SSCC)

Global Traceability Standard for Healthcare (GTSH) Improvement to pallet identification in Healthcare Guidelines:

- New Component / Part Identification (CPID) Implementation Guideline to clarify where and how the CPID standard can be used
- Healthcare Implementation Guideline updates to include the term *Responsible Entity*
- Improvements to the Bar Code Verification Process Implementation Guide

Product Image Specification (3): Improvements to file name positions, use of Global Document Type Identifier (GDTI) as an additional convention and improvements to image quality

2. PUBLICATIONS DELIVERED YEAR TO DATE

Q3 Jul 1 – Sep 30th

Data Accuracy Standard (1) Improvements to package measurement rules for unpackaged do it yourself (DIY) plumbing parts

General Specification Change Notices (7)

- five (5) Global Trade Item Number (GTIN) Allocation Rules clarifications in definition of net content, marketing declarations, major formulations, multipack use, removal of rules allowing different recipes in food items
- an improvement to Bar Code production and quality assessment
- GS1 National Health Reimbursement Number Application Identifier for Brasil - allowing the use of the GS1 System for pharmaceuticals within Brazil

Global Data Synchronisation Network Standard (2) New release provides more efficient, cost effective and timely on-boarding of all sectors and industries into GDSN

Global Product Classification (GPC) June 2013 Publication (1) new Bricks to expand classification in Lubricant Products, Display Stands, Washer Fluid, Take-Out Containers, Fresh Fruits & Vegetables, Automotive, Confectioneries, and Beauty Care/Type of Sun

GS1 Source (formerly Trusted Source of Data) (1) incorporated European Union (EU) Food Information Ingredients Regulations (1169)

Product Imaging Specification (4) improvements to resolution requirements, file formats, assignment of multiple files to a GTIN, peg hole and shelf ready products

Q2 Apr 1 – Jun 30th

Standards

Components and Parts (1) developed a new GS1 identifier for components and parts, including its representation in bar code and RFID/EPC formats

eCom Maintenance Release 3 (1) added 17 new attributes in Order Response

eCom Warehouse messages for Warehousing & Logistics Inventory Report (1) based on the LIM (Logistics Interoperability Model), eCom messages for Warehousing have been developed and focus on the operational and information interoperability needs when outsourcing warehousing operations to a Logistic Service Provider

Global Protocol on Packaging Sustainability (GPPS) Sustainability Standard (1) a new standard created to support the sharing of packaging sustainability-related information in an automated and homogenous way. Protecting and preserving products and raw materials as they transit through the supply chain, this standard is critical to the consumer goods industry and will be supported by GS1's Global Data Synchronisation Network (GDSN), used by over 20,000 trading partners

General Specification Change Notices for the GS1 General Specification Standard (6): updates to reduce confusion and clarify the differences between what is a Combination Pack and what is a Bonus Pack, ensure correct reporting of verification results is achieved internationally, aligned the GS1 verification template with the ISO/IEC standard, allowed the use of GS1 Data Matrix for GDTI for Healthcare, additions

to differentiate packaging material changes and change the rule to be more globally applicable, addition of a global definition for the term National Trade Item Number (NTIN) to provide needed clarity, reduced potential misinterpretation of EAN/UPC Symbol heights to include minimum bar heights Specification and changed term “printing density” with “x-dimensions”

GTIN Allocation Rules (6): clarified rules for loose Produce and Variable Measure Fresh Food at Point Of Sale, removed ambiguity on the use of a ‘logo’ and the requirements when a certification mark is removed, removed ambiguity to expand package report to include weight in addition to count, ensured trading partners understand minor packaging changes have a definition that involves an understanding of other GTIN Allocation Rules and simplified dealing with a price printed on a package

Healthcare GTIN Allocation Rules (3) updates to provide clear and consistent guidance on “Level Below the Each” identification and marking for use across the spectrum of GS1 Healthcare sector solutions, no longer allow GTINs to be reused in healthcare products and defined National Trade Item (NTIN) for healthcare

Image Specification Standard (4) updates for image size, allowance of supporting images that contain props or additional objects and clarified how images are cropped and represent image size askb.

Guidelines

Fruit & Vegetable Master Data Attribute Implementation Guide (1) provides best practice guidelines for industry-wide adoption of New Item Listing to support companies seeking to electronically exchange fruit & vegetable product information in accordance with GDS Standards.

GS1 Identification Keys in Transportation & Logistics Guideline (1) for the use of GS1 Identification Keys in the Transport & Logistics Sector for all transport modes, including road, rail, air and maritime.

Q1 Jan 1 – Mar 30th

Product Image Specification (5): updates to format storage option alternatives, improvements to file naming convention position and image code value of the file naming convention, new position code values in naming convention, and require clipping path for outlined images

Global Product Classification (GPC) December 2013 Publication (1): New bricks to expand classification in Beer, Packaged Water, After Sun Care, Soup Additives, Sauces and Condiments, Camping, Origin of Wine, Alcoholic Beverages/Pre-mixed Drinks, Herbal Snuff Tobacco, Cleaning & Hygiene, Electronics, and Alternate Meat/Poultry Species. The GPC system gives buyers and sellers a common language for grouping products in the same way, everywhere in the world.

GS1 General Specification New Version: The GS1 General Specifications is the core standards document describing how bar codes and identification keys should be used to comply with GS1 AIDC Standards. Updates incorporated are bar code conformance, identification key for global coupon number, identification of patient care caregiver, additional security in care processes.

3. WHAT STANDARDS AND GUIDELINES ARE BEING DEVELOPED IN 2014?

Business 2 Consumer (B2C) Trusted Source of Data, Health & Beauty Product Attributes
 eCom Transport & Logistics – financial settlement
 Electronic Product Code (EPC) in Transport & Logistics Guideline
 Electronic Product Code Information System (EPCIS) 1.1 Standard, Guideline and Conformance
 Event-Based Traceability Standards
 GDS Key Validation Standard
 GDS-Global Packing Project (GPP) Packing Sustainability Guideline
 Global Data Synchronization (GDS) Major Release 3.X Trade Item Implementation Guideline
 Global Location Number (GLN) Allocation Rules Updates
 Global Product Classification (GPC) June 2014 Publication - with new Horticulture Classification
 Global Trade Identification Number (GTIN) on the Web
 GS1 Source Mapping Guideline (Mapping TSD 1.0 and 1.1 to GDSN 2.8)
 GS1 Source Technical Implementation Guideline for Aggregators using TSD 1.1
 Next Generation Product Identification (NGPI)

4. WORK REQUEST ACTIVITY

Seventy-One (71) new Work Requests have been entered this quarter. Work Requests are entered for new standards or modifications to existing standards. The number of Work Requests are reported in several categories:

Table 1. Work Requests submitted for each standard

Standard	2009	2010	2011	2012	2013 ytd
Automatic Identification Data Capture (AIDC) *	25	31	24	45	48
Data Accuracy	5	5	0	3	2
eCom	63	46	50	64	39
EPCglobal	3	23	7	7	1
Global Data Synchronisation	75	119	95	144	77
Global Product Classification	15	33	62	53	30
Global Traceability Standard	4	2	1	2	2
Trusted Source of Data (GS1 Source)			1	1	1
Other	2	4	7	14	7

Total	192	263	247	333	207
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Table 2. Work Requests submitted by category

Category	2009	2010	2011	2012	2013 ytd
Maintenance	158	220	220	298	190
Development	34	43	23	16	16
In Analysis	0	0	4	5	0
Other				14	1
Total	192	263	247	333	207

Table 3. Work Requests submitted by region

Region	2009	2010	2011	2012	2013 ytd
Americas	76	115	101	92	94
Asia Pacific	7	35	14	20	14
Middle East & Africa	0	1	0	0	0
Europe	109	112	132	221	99
Total	192	263	247	333	207

* Find the GS1 regional country list [here](#)

Table 4. Work Requests submitted by member type

Member Type	2009	2010	2011	2012	2013 ytd
Member Organisation	123	164	155	211	122
User	15	26	22	29	23
Solution Provider/Data Pool	16	23	48	65	37
Other	38	50	22	28	25
Total	192	263	247	333	207

4.1. WORK REQUEST AGING REPORT

One Hundred Five (105) Work Requests are open as of 31 December 2013.

Table 5. Work Request Aging Report

Days Open	Under 100	100-200	200-500	Over 500
GSMP Maintenance	52	8	18	0
GSMP Development	3	2	5	5
Industry Engagement	0	3	2	3
Total	55	13	25	8

4.2. WORK REQUESTS IN INDUSTRY ENGAGEMENT

- Eight (8) Work Requests (WR) are open in Industry Engagement.

Table 6. Work Requests in Industry Engagement

WR #	Topic	Status
13-127	We request a work team to discuss and develop a direction for GDSN around the topic of including Local Attributes (see definition in WR 13-100) into GDSN.	In analysis by GDS User Group
13-024	Develop a Fish Master Data Attribute Implementation Guide	Implementation Guide in development in the Fresh Foods IE group to be contributed to GSMP upon completion
13-119	The GDSN can be used to synchronise product data that has a trading partner relationship context. This includes such information as item availability and pricing. Because of the context of the data it is critical to be able to uniquely identify the trading partners for which the information relates to. We would like to ensure it is clearly understood how this should be achieved via the GDSN.	In analysis by GDS User Group
13-014	Enable scanning of SSCC in GS1-128 barcodes from 8 meters in harsh conditions	In testing at Ohio University Lab, report expected late February 2014
13-012	Establish a single solution for variable measure trade item identification	Industry analysis
12-126	Enable Network Pedigree (Re-named: Event Based Traceability (EBT))	This work is inter-related with the Event Based Trace Based Traceability MSWG and will be routed to that group.
11-208	AgroScience	On hold for industry participation
11-207	AgroScience	

5. PROCESS CHANGE NOTIFICATIONS (PCNs)

Process Change Notifications (PCN) are used to make changes and additions to the GSMP process. Once approved, they are distributed to the GSMP Community and incorporated into the next version of the GSMP

User Manual. The following PCNs have been approved but have not yet been incorporated into the GSMP Process Manual:

12-001 Assigning Application Identifiers

13-001 Charter Amendment Process

13-002 Clarification of Abstention Votes in GSMP

13-003 Length of Community Review Efficiencies Added

6. GSMP WORK GROUPS

GSMP Work Groups are responsible for carrying out GS1 System development, developing GS1 Standards, GS1 Guidelines, and other deliverables that support their deployment. Consistent with the principles of openness and community development, all GSMP Work Groups are open to all GSMP members. There are two kinds of GSMP Work Groups:

- Standards Maintenance Groups (SMG): SMGs have indefinite lifetime, are responsible for the on-going maintenance and enhancement of one or more existing GS1 Standards or GS1 Guidelines.
- Mission-specific Working Groups (MSWG): MSWGs are formed to do a specific piece of work as described in its Charter, and which disbands when the work is complete. Mission-Specific Working Groups are created for most work efforts of substantial scope.

6.1. GSMP WORK GROUPS OVERVIEW

Work group status at year-end:

- Six (6) Standards Maintenance Groups (SMGs) are active, Bar Codes SMG awaits work requests
- Nine (9) Mission-specific Work Groups (MSWGs) are active; one (1) is in group formation

Correction from last quarter:

- eCom Logistics Standards MSWG was reported closed but remains open for additional work
- GDS Major Release 3 MSWG was reported closed but remains open for pilot feedback

New work groups initiated in 2013:

- One (1) Call to Action was issued in 2013
 - GSMP GLN Allocation Rules Update MSWG

Work groups closed in 2013

Q4: Components and Parts Identification MSWG

Q2: The Level Below Each MSWG

6.1.1. DEVELOPMENT PROJECTS OVERVIEW FOR QUARTER

Table 7. Development Projects at a Glance

GSMP Strategic Projects (*OGSM)	Target	Step 1	Step 1B	Step 2	Step 3	Step 4
		Business Need Identified	Group Formed	Requirements Identified	Standard in Development	Deployment Materials
2 D BarCode Guideline * (OGSM: MG approved)	Jun '14	[Progress bar from Step 1 to Step 3]				
AIDC Healthcare Application Standard Updates MSWG	Dec '13	[Progress bar from Step 1 to Step 3]				
B2C Trusted Source of Data Implementation Guideline	Dec '14	[Progress bar from Step 1 to Step 3]				
B2C Trusted Source of Data Standards for Health & Beauty * (OGSM: Standards Published)	Mar '15	CTA issued				
Components and Parts Implementation Guideline	Dec '13	[Progress bar from Step 1 to Step 4]				
EPCIS Core Business Vocabulary	Dec '13	[Progress bar from Step 1 to Step 3]				
Event Based Traceability - Phase 1 - Security in Healthcare * (OGSM: Requirements in community review)	Dec '13	[Progress bar from Step 1 to Step 3]				
GDS GPP Sustainability Implementation Guideline	Jun '14	[Progress bar from Step 1 to Step 3]				
GDS Key Validation	Dec '14	[Progress bar from Step 1 to Step 3]				
GDS Major Release 3	Nov '13	Standard ratified, group remains open for pilot findings				
GLN Allocation Rules Update	Jul '14	In Group Formation				
GTIN on the Web * (OGSM: Standards approved)	Mar '15	SBN				
New Generation Product Identification (NGPI) MSWG * (OGSM: Standard approved)	2014	SBN approved				
UHF Air Interface 1 and 2 * (OGSM: MB approved)	Dec '13	Standard Ratified, group remains open for possible conformance requirements				

6.1.2. PROJECT UPDATES

AIDC Healthcare Application Standard Updates deliverable #2: The timeline is at risk. The team has not been successful in aligning on a solution development approach for Human Readable Interpretation (HRI); Healthcare provider participation has declined and may impact the solution development and adoption of updated standards.

B2C Trusted Source of Data Implementation Guide: Phase 2, EU Food Ingredients Information Regulations (1169), standard development is complete; implementation guidelines are in development. Phase 3 Health/Beauty call to action was issued for industry expertise. Low participation is under assessment.

Event-Based Traceability: Security in Healthcare: phase 1 focus on “Security” component of Event-Based Traceability Standard community review is complete. US Federal regulation may impact participation from the US. Participation is needed from suppliers and solution providers. Dependence on WR 12-126 Enable Network Pedigree. Phase 2 includes System Choreography and Checking Services.

GLN Allocation Rules MSWG: new group will launch in January.

New Generation Product Identification (NGPI) MSWG: a new group call-to-action will be announced in January.

EPC UHF Air Interface 1 and 2: The standard is ratified and the group remains open for conformance consideration.

6.1.3. GSMP DEVELOPMENT WORK GROUPS SCORECARDS

Project level scorecards are provided for each development work group in GSMP. They include project description, risks, milestones, accomplishments and status. Monthly updates are available by the 7th day of the month, on our GSMP InSight webpage at www.gs1.org/gsm/scorecards.

6.1.4. STANDARDS MAINTENANCE GROUPS (SMGS) OPERATING

Table 8. Standards Maintenance Groups Operating

Group Name	Call to Action Date	Group Status
Bar Codes	15 Apr 2010	Inactive due to lack of WR
Data Accuracy	15 Apr 2010	Working
eCom	15 Apr 2010	Working
Global Data Synchronisation (GDS)	15 Apr 2010	Working
Global Product Classification (GPC)	15 Apr 2010	Working
Identification	15 Apr 2010	Working
Traceability and Event Sharing	26 May 2011	Working

6.1.5. MISSION-SPECIFIC WORK GROUPS (MSWG) OPERATING

Table 9. Mission-Specific Work Groups Operating

Group Name	Call to Action Date	Group Status
AIDC Healthcare Application Standard Updates	23 Feb 2012	Working
B2C Trusted Source of Data (TSD)	2 Dec 2011	EU Standard, Mapping Guideline, Aggregator Guideline, and Phase II and Health & Beauty Phase III

eCom Logistics Standards	23 Jun 2011	Working
EPC Information Service (EPCIS) 1.1 and Core Business Vocabulary (CBV)	10 Jun 2012	Working
GDS-GPP Sustainability	10 Jun 2013	Working
GDS Key Validation	23 Feb 2012	Working
GDS Major Release 3	28 Jul 2011	Remains open for pilot findings
GLN Allocation Rules Update	17 Oct 13	In Group Formation
Event based traceability – security in healthcare formerly named Pedigree Security, Choreography and Checking Service	16 Aug 2012	Working
UHF Air Interface 1 and 2	Transitioned from EPC	Remains open for conformance requirements

7. PARTICIPATION

Participants in GSMP are organisations (companies or other recognised entities); each organisation is represented by one or more individual persons belonging to that organisation. There is no limit to the number of individuals from a single organisation that may participate. Companies not a member of GS1 are non-voting.

- GSMP community member (non-voting)
 - Company has signed GS1 Intellectual Property (IP) Policy
 - Member has joined the GSMP group in GS1 Community Room
- GSMP community member (voting)
 - All of the above
 - A member of GS1
- GSMP Group Member
 - Company has signed the GS1 IP Policy
 - Company has signed the group Opt-in Agreement
 - Member has joined the GSMP group in GS1 Community Room

7.1. GSMP MEMBERSHIP

GSMP has 955 individual members, a 4% a slight increase over the last quarter. Forty-eight (48) are non-voting. Six hundred nine (609) users and 346 from Member Organisations (MOs)

GSMP has 388 member companies, a 3% increase over last quarter, 44 are non-voting.

Table 10. Membership Growth

	31 Dec 11	31 Mar 12	30 Jun 12	30 Sep 12	31 Dec 12	31 Mar 13	30 Jun 13	30 Sep 13	31 Dec 13
Individuals	541	608	678	742	802	867	896	922	955
Companies	245	268	284	315	332	351	363	377	388

Table 11. Individual Membership by Interest Category

Interest Category	# of Participants
Distributor/Group Purchasing	20
GS1 Member Organisation	346
Manufacturer	216
Other	86
Retailer/Hospital(13)	100
Solution Provider	187
Total	955

Table 12. Member Companies by Interest Category

Interest Category	# of Companies
Distributor/Group Purchasing	12
GS1 Member Organisation	48
Manufacturer	102
Other	55
Retailer/Hospital(11)	49
Solution Provider	122
Total	388

Table 13. Member Companies by Region

Region	# of Companies
Asia Pacific	33
Europe	181
Middle East & Africa	8
The Americas	166
Total	388

7.2. VOTING PARTICIPATION

Each company/organisation has one vote in GSMP, regardless of the number of participating individuals representing them. GSMP requirements and standards are approved by Community eBallots. Each eBallot requires approximately 12 votes with additional minimum requirements of supply chain role votes (unless a variation exists for the work effort). The average number of votes per ballot this quarter was 22, slightly down from 23 last quarter.

7.3. EVENT ATTENDANCE

GS1 hosts two physical meetings every year for the GSMP community to collaborate face-to-face on industry needs and the development of GS1 Standards. This meeting is called the GS1 Global Standards Event. A summary of attendance is shown in the charts below. Note:

Table 14. GS1 Standards Event Attendance by member

By individual	Apr '11 Brooklyn	Sep '11 Cologne	Mar '12 Brooklyn	Oct '12 Dublin	Mar '13 Dallas	Oct '13 Lisbon
Member Organisations	84	122	103	112	95	139
End Users	59	58	42	56	49	55
Solution Providers	39	39	25	31	36	47
Affiliates (Academia, Assoc., Gov.)	13	7	5	12	10	15
Global Office Staff	50	51	49	49	53	52
Totals	245	277	224	260	243	308

Table 15. GS1 Standards Event Attendance by organisation

By organisation	Apr '11 Brooklyn	Sep '11 Cologne	Mar '12 Brooklyn	Oct '12 Dublin	Mar '13 Dallas	Oct '13 Lisbon
Member Organisations	24	30	26	28	26	31
End Users	39	43	27	43	38	40
Solution Providers	27	26	20	23	29	35
Affiliates	10	6	5	9	7	11
Totals	100	105	78	103	100	117

8. QUALITY

The GSMP defines quality as the entire process employed to ensure that all GS1 Standards are user-driven, globally applicable, royalty-free (to the best of our ability) and ultimately meet the needs and requirements defined by its members.

8.1. DUE PROCESS

All GSMP groups are expected to follow the processes and procedures specified in the GSMP Manual. A community solutions eBallot is used to confirm community consensus to progress a draft standard, or other GSMP deliverable.

8.2. CONSENSUS

Decision-making is achieved through consensus, which is defined as approval without sustained opposition.

Below are measures of due process and consensus in the GSMP:

- Zero (0) due process infractions
- Thirty (36) eBallots were approved this quarter; 1 approved with 4 no votes
- Ninety-Seven percent (97%) of ballots were approved unanimously, up from eighty-seven percent last quarter
- Seven hundred ninety-eight (798) total yes votes were cast this quarter with 4 total ‘no votes’
 - Ninety-nine percent (99%) of votes were affirmative, consistent with the previous quarter

8.3. SATISFACTION

GS1 issues several surveys to measure satisfaction with GSMP. An annual survey sent to members, an annual survey sent to Member Organizations, and a survey sent to event attendees. Below are the GSMP results from all three surveys.

8.3.1. GSMP MEMBER SATISFACTION SURVEY

GSMP favourable results have been growing for last three years. Below are the results for the March 2013 survey. Ninety-two (92) of 867 members responded to the survey. Overall the strong points were satisfaction with GSMP staff. Weak points were the efficiency of the process.

Table 16. Overall GSMP member satisfaction survey

Questions	% FAVS/UNFAVS	
	2012	2013
Overall satisfaction with GSMP	n/a	66/10
Satisfaction with GSMP staff	80/1	84/6
Efficiency of process	49/15	44/19

8.3.2. GSMP EVENT SATISFACTION SURVEY

The GS1 Global Standards Event took place October 7-11 in Lisbon, Portugal. Attending the event were 308 individuals representing 117 companies and organisations from 32 countries. Individual attendance increased by 18% compared to the last event held in Europe. For a report of accomplishments, see the Work Group Report on the post event website: www.gs1.org/events/2013/lisbon/post-event/welcome



Table 17. Standards event satisfaction survey

Questions	%favourable/%unfavourable
Overall satisfaction with the event	97/3
Event facilities	98/2
Agenda	95/5
Working groups you attended	97/3
Working groups facilitator	96/4

8.3.3. GS1 MEMBERS ORGANISATION SATISFACTION SURVEY

GS1 issues an annual survey to all GS1 Member Organisations (MOs) to rate their satisfaction with GSMP. GSMP favourable results have been growing for last three years. Below are the results for the March 2013 results. Ninety-two (92) MOs responded to the survey.

Table 18. MO satisfaction survey

	%favourable/%unfavourable		
	2013	2012	2011
GSMP	61/1	57/5	51/5



Note: GSMP favourable responses are 61%, up from 57% last year

8.3.4. WORK-ORDER ON-TIME PERFORMANCE

Work Requests are the entry point into the GSMP process to request new standards or modify existing standards. Work Requests follow the process and procedures laid out in the GSMP Manual for approval and development. The time it takes for GSMP projects to be processed are measured below.

8.3.5. MAINTENANCE ON-TIME PERFORMANCE

A Work Order is categorised as maintenance if it is a single or a group of small changes to an existing standard or guideline that can be handled by a standing committee. Examples: errata, new EDI code values, new symbol placement rules, GDSN Validation Rules. Maintenance Type 1 is considered on-time if it is completed in or

under 180 days; Maintenance Type 2 is considered on-time if completed in or under 365 days. Maintenance on-time performance is measured from the submission date to the GSMP work complete date and ready for ratification (if applicable).

Ninety-one percent (91%) of Maintenance Work Requests closed on-time as of 31 December 2013, consistent with last quarter. The on-time close rate by technology is detailed below:

Table 19. Maintenance on-time performance

SMG	Total closed	Closed on-time	Exceeded benchmark	% Closed on-time	Withdrawn or not approved
AIDC	59	43	16	73%	16
Data Accuracy	4	4	0	100%	1
eCom	82	71	11	87%	22
GDS	210	209	1	100%	24
GPC	72	63	9	88%	26
Product Image Specification	9	9	0	100%	2
Traceability & Event Sharing	2	0	2	0%	2
Totals	438	399	39	91%	93

8.3.6. DEVELOPMENT ON-TIME PERFORMANCE

A Work Order is categorised as development if it involves creation of a new standard/guideline or significant change to existing standard/guideline. Examples: extension to GDSN, a new EPCglobal High Frequency (HF) Air Interface Standard, an enhancement to the EPCIS standard to include aggregation layers, a new bar code symbology, a new Business Message Standard. Development work is on-time if the work is completed in or under the estimated time to complete. The estimated completion date is defined in the project plan at the start of the development stage.

A work effort is considered on-time if the work completes within 30 days of its targeted delivery date.

Table 20. Development on-time performance

Work Effort	Original Completion Date	MB Ratified Date	Status
Level Below Each	30 Jun 2013	12 Jun 2013	On time
Components and Parts Standard (OGSM – ready for MB approval)	30 Nov 2012	20 May 2013	On time
Components and Parts Standard	31 Dec 2013	30 Oct 2013	On Time
eCom Logistics Standards Warehousing Phase II Messages	30 Jun 2013	12 Jun 2013	On time

GDS GPP Sustainability	30 Jun 2013	9 Jul 2013	On time
GDS Major Release	30 Nov 2013	29 Aug 13	On time
UHF Air Interface	31 Dec 2013	30 Oct 2013	On time



Note: on-time if the work completes within 30 days of its targeted delivery date

9. GSMP GOVERNANCE GROUPS

9.1. BOARD COMMITTEE FOR STANDARDS (BCS) MEMBERS

Volker Zeiner, B. Braun
Miguel Lopera, GS1
Maria Palazzolo, GS1 Australia – Chairperson
Art Smith, GS1 Canada
Pierre Georget, GS1 France
Elzbieta Halas, GS1 Poland
Bernie Hogan, GS1 US
Lori Bigler, J.M. Smucker Co.
Antonius Kromwijk, Nestle
Juan Antonio Sanfeliu, Manufacturas Antonio Gassol
Gerd Wolfram, METRO AG

9.2. PROCESS OVERSIGHT COMMITTEE (POC) MEMBERS

Pat Vessey, Best Buy
Hanjoerg Lerch, METRO AG -Co- Chair
Steve Robba, 1 Worldsync
Ron Moser, Wal-Mart
Steven Pereira, GS1 Australia
Mike Sadiwnyk, GS1 Canada – Co- Chair
Natascha Rossner, GS1 France – Co-Chair
Klaus Foerderer, GS1 Germany
Marco Belanos, GS1 Mexico
Loek Boortman, GS1 Netherlands
Fiona van der Linde, GS1 South Africa
Mary Wilson, GS1 US

9.3. TECHNICAL STANDARDS COMMITTEE (TSC) MEMBERS

Steve Halliday, High Tech Aid – Co- Chair
Chris Diorio, Impinj

9.4. ARCHITECTURE GROUP MEMBERS

John Terwilliger, Abbott Laboratories
Mark Harrison, Auto-ID Lab Cambridge
Junyu Wang, Auto-ID Lab Fudan
Josef Preishuber-Pflügl, CISC
Tony Zhang, FSE Inc.
Ken Traub, Ken Traub Consulting
Jens Kungl, MGI METRO
Vera Feuerstein, Nestlé – Co-Chair
Robert Abate, Wal-Mart- New member
Fred Kempkes, Unilever – New member
Sue Schmid, GS1 Australia – Co-Chair
Eugen Sehorz, GS1 Austria
Kevin Dean, GS1 Canada
Xavier Barras, GS1 France
Andreas Fuessler, GS1 Germany
KK Suen, GS1 Hong Kong
Roberto Matsubayashi, GS1 Brasil
Hein Gorter de Vries, GS1 Netherlands
Kunle Oye-Igbemo, GS1 Nigeria
Pere Rosell, GS1 Spain
Staffan Olsson, GS1 Sweden
Andrew Osborne, GS1 UK
David Buckley, GS1
Henri Barthel, GS1 – Co-chair
Sean Lockhead, GS1

10. GSMP INSIGHT (REPORTING) DOCUMENTS AND CONTACT US

- Access this document and other GSMP InSight (reporting) documents at this website: www.gs1.org/gsm/insight
- Please contact Eileen Harpell with your questions or suggestions: Eileen.Harpell@GS1.org