



Building a Serialization Compliance/Advocacy Management System

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Global Product Protection
Amgen Inc. (April 2013)





About Amgen

- World's leading independent biotechnology company, with a mission to serve patients
 - Amgen medicines have reached more than 25 million patients
 - Presence in more than 50 countries
- More than 30 years of pioneering science and vital medicines
- Focus solely on discovering, developing, and making human therapeutics
 - Specializing in innovative medicines for serious illness
 - Pioneer and world leader in protein therapeutic manufacturing
- Broad and deep pipeline of novel product candidates



Marketed Products

EPOGEN[®]
(EPOETIN ALFA)
RECOMBINANT

NEUPOGEN[®]
(FILGRASTIM)

Aranesp[®]
(darbepoetin alfa)

Neulasta[®]
(pegfilgrastim)

Enbrel[®]
etanercept

Sensipar[®]
(cinacalcet) Tablets
30mg, 60mg, 90mg

Mimpara[®]
FIRST-IN-CLASS
cinacalcet

Vectibix[®]
(panitumumab)
Injection for IV Infusion

Nplate[®]
romiplostim

prolia[®]
(denosumab) injection

XGEVA[®]
(denosumab)

For additional information about Amgen products, including important safety information, visit www.amgen.com



Building a Serialization System in a Changing Regulatory Environment

Part 1 Tracking, understanding and complying in an evolving regulatory environment

Part 2 Working to influence regulations to promote effective systems

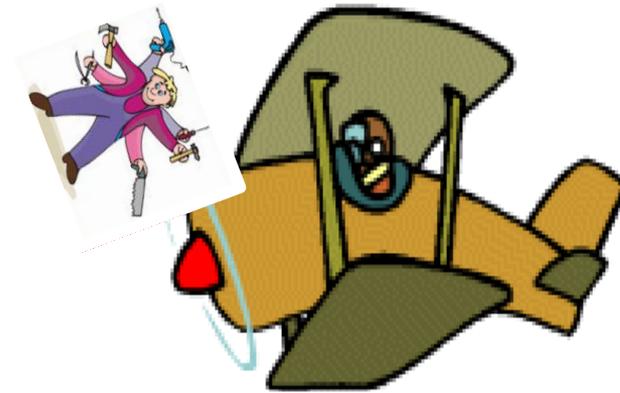
Focus on regulatory issues not on mechanics of serialization



Part 1: Building a Global Serialization Compliance Management System

The Challenge:

- Monitor developing serialization requirements and define compliance solutions, while the company expands globally



It's like building the plane while flying it!



There is a History to This

- 2004, FDA/MIT: Anticipate RFID by 2007
- 2004, California: Pedigree by 2007
- 2006, California: Serialization required by 2009/11
- 2008, California: Serialization required by 2015-17
- 2008, EU DG Enterprise: Options to Combat Counterfeits
- 2009/10, Turkey Planning and Implementation
- 2009, Brazil Casa da Moeda system
- 2010, China Electronic Monitoring of Essential Drugs
- 2011, EU Falsified Medicines Directive
- 2011, Argentina Serialization required by 2012
- 2013, Brazil distributed tracking system



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We have often underestimated the complexity of enabling such a system



Prism of California Implementation

This is a Technology Issue, Right?

- Yes,
 - California has defined requirements: Serialization by 2011/15 and e-pedigree
 - Europe is defining its requirements but looks like GS1 standards
 - So, work on the lines and IS support is essential to comply
 - Creation of a “corporate serialization solution”
- But,
 - More there are different systems and timelines
 - Italy, Turkey, China, etc
 - Regulations in formation
 - What do we build for?

We need an enterprise-level solution, but something else, too



Legislative Echoes in Europe

Something's Happening: Watch It

- Deliberate Falsified Medicines Directive process
 - Delegated acts shall set out ... the characteristics and technical specifications of the unique identifier of the safety features
- Are the operational requirements going to be compatible with CA?
 - From a product manufacturing/IS perspective—Yes
- We have systems in place for other issues, right?
 - Bollino for Italy, Belgium; 2D Matrix for France

Ok, a Technical Project, with monitoring of requirements



Requirements Continue to Emerge Lining-up Production Capability

- Emerging/changing requirements
 - Possible legislation by Congress in US—effect on CA planning?
 - EFPIA and EDQM in EU—authentication or track and trace?
 - Additional requirements for China, South Korea, Taiwan, Argentina, India, Brazil, Saudi Arabia
 - Group purchasing organization requests
- Matching production with requirements
 - For each product in each country-production line implementation must meet regulatory timeline
 - Limits on serialization equipment and resources
 - Serialization implementation is just one of many manufacturing requirements
 - Regulatory filings and other compliance requirements too
 - Need to ensure uninterrupted supply of medicine



Be Mindful of Expansion, too

- Need to integrate
 - New products
 - New partners
 - New markets
 - Developing requirements
- A database tool cannot account for all the issues
 - Evaluate expansions against corporate serialization plan
 - Determine gaps and issues
 - Opportunities for regulatory change
 - Need for “specialized” solutions



Fitting the pieces together is necessary to assure supply



This is Well Beyond just Technology

Corporate Serialization Program Work Streams

Packaging Lines Hardware and Software

ERP Inventory Management & Distribution Centers

Manufacturing Execution Software

Contract Manufacturing

Trading Partner Integration

Encoding Strategy Development

Quality

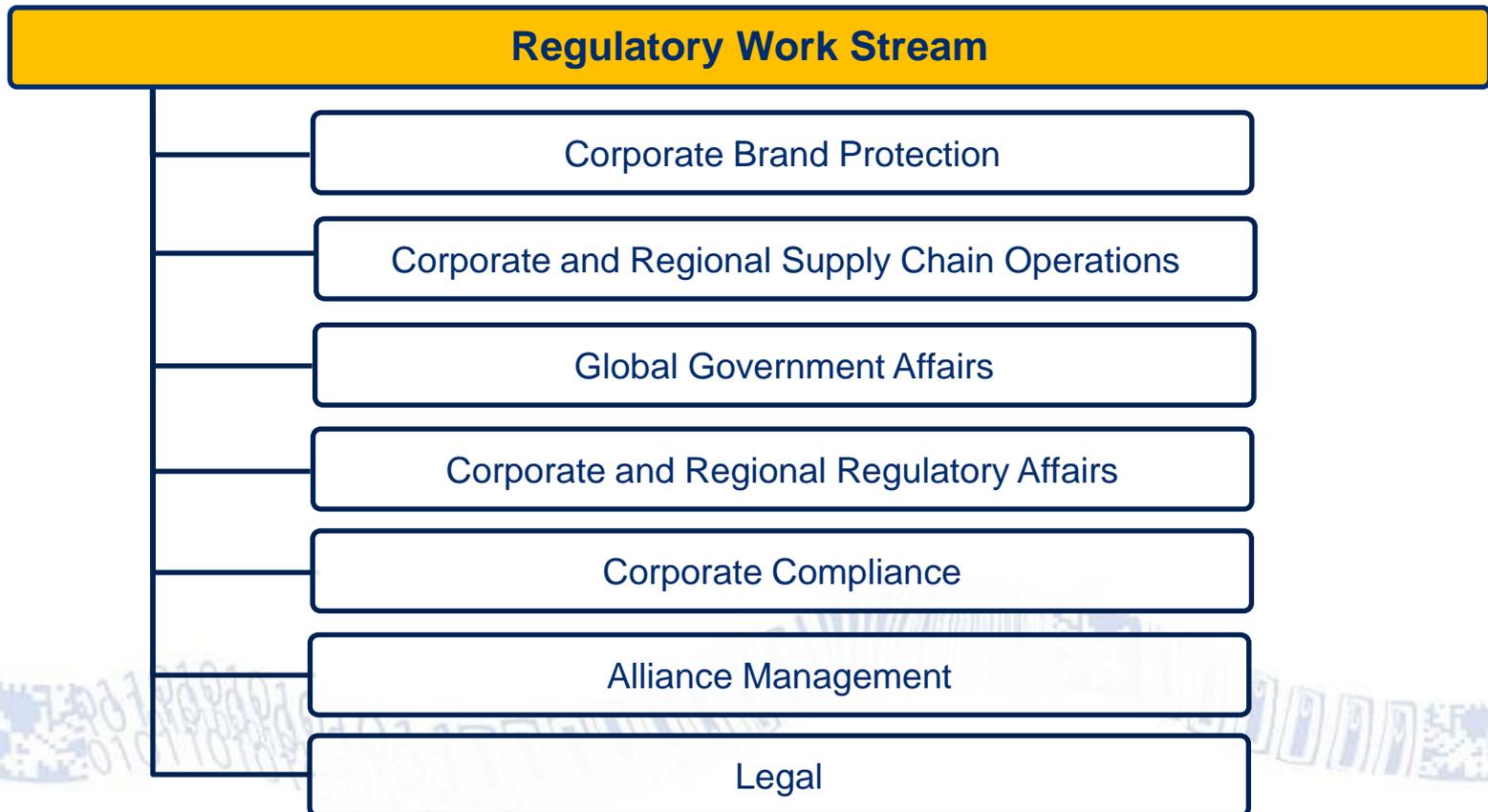
Validation

Regulatory Management



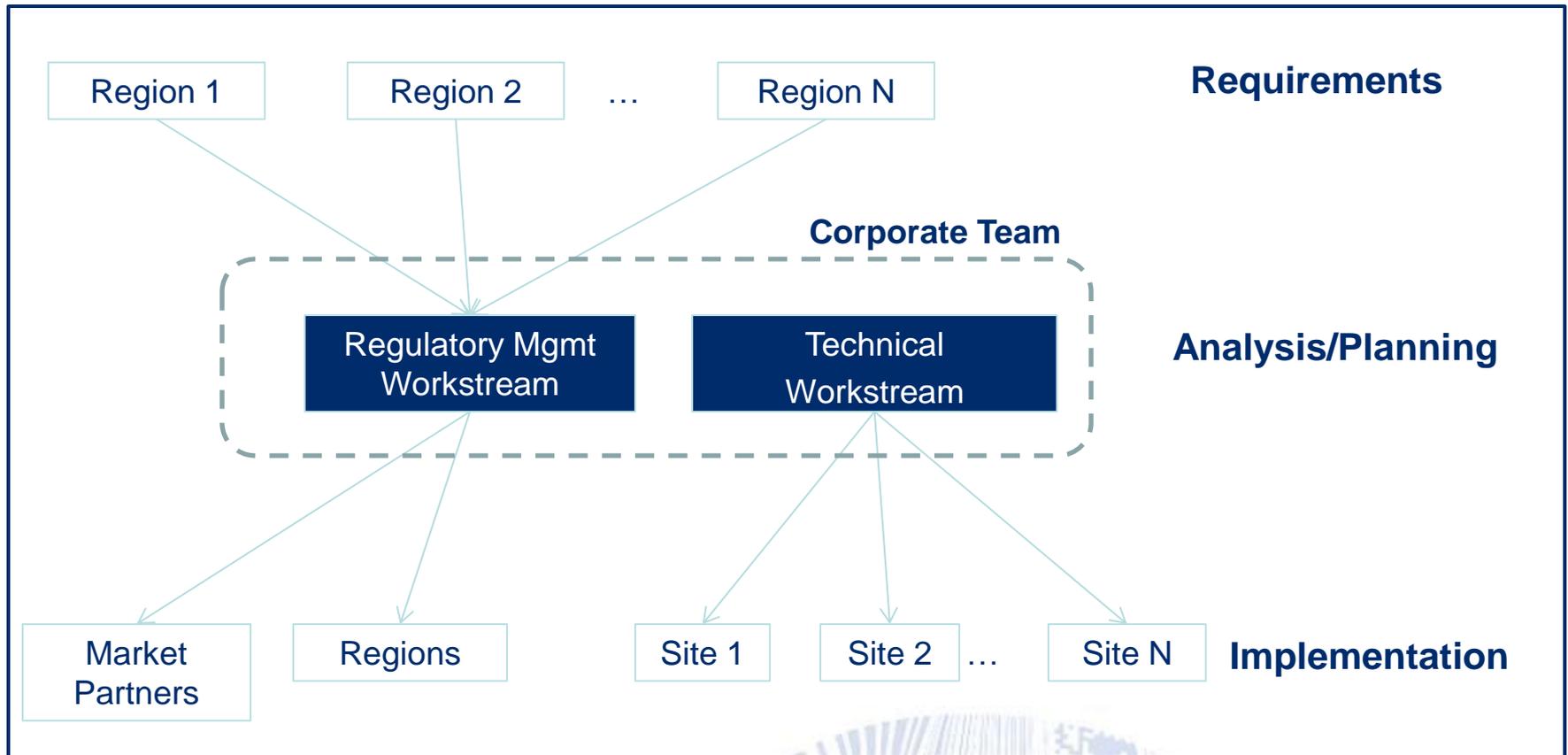
The Regulatory Management Work Stream Assures Global Compliance

- Monitor regulations within Company's expanding footprint
- Analyzes for compliance gaps and solutions
- Provide advocacy through industry forums





A Model for Ensuring Global Compliance



Solution is a balance between requirements, operations and commercial



Part 2: Must Advocate for Realistic, Implementable Requirements

- Support patient safety, criminal enforcement and fraud prevention goals
- Point out the “impossible”
- Drive for manageable interoperability processes
- Adopt timelines compatible with resource and equipment availability
- Avoid requirements that would disrupt the availability of medicines



Pieces must fit in order to land on success



Approaching Effective Dates are Increasing Urgency of Alignment

- Interoperability” (DPMS v. EPCIS) approach
- EFPIA v. EDQM systems
- Non-GS1 system coding
- Excessive duplication in distributed systems
- “Real Time” system response
- Proprietary SMS approaches

**Timelines are always an issue of concern
Especially with scarce expertise and equipment**



Important for All Stakeholders to Cooperate to Advance Goals

- Regulators-establish achievable, harmonized requirement with broad input
- GS1-establish effective standards as a basis for system design and operations
- Supply chain associations-play active, knowledgeable facilitator role within business and with regulators
- Companies-effective analysis of capabilities, communication of possibilities, and implementation
- Vendors-realistic commitments and cooperation

Idealistic Goals

An iterative process that can lead to real results



An Impressive Example

- Draft Brazil Regulations (progress before our eyes)
 - Rapid communication of requirement and capabilities
 - Engagement of informed industry associations
 - Identification of key requirements
 - Development of sincere approaches as regulatory input
- Iteration continuing in EU and US
- Other opportunities China, Unit Level Marking



We must continue the process to make the leap



Questions?

**Thanks to GS1 Healthcare
and each of you**





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