

GS1 Healthcare Global Conference Sydney, Australia Ask the Traceability Expert





- ✓ Introduction Janice Kite, GS1 Global Office, Healthcare Traceability
- Haemophilia Traceability Feargal McGroarty, St James, Ireland
- Instrument Traceability Frédérique Fremont, CHI Ballanger, France
- ✓ Open forum: Ask the Traceability Experts...



Janice Kite GS1 Global Office

Traceability Standard & Basic Concepts





Traceability in Healthcare I (TH-I) DELIVERED:

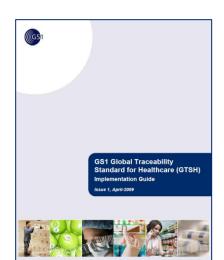


Global Traceability Standard for Healthcare (GTSH) PUBLISHED 27th February 2009

http://www.gs1.org/docs/gsmp/traceability/Global_Traceability_Standard_Healthcare.pdf

GTSH Implementation Guideline PUBLISHED 24th April 2009

http://www.gs1.org/docs/gsmp/traceability/Global Traceability Implementation Health care.pdf





"Traceability is the ability to track forward the movement through specified stage(s) of the extended supply chain and trace backward the history, application or location of that which is under consideration".



GS1 GTSH Issue 1.0.0, Feb-2009



- Global Traceability Standard for Healthcare (GTSH) is a PROCESS Standard
- Definition of Traceability: both track & trace (downstream/upstream; forwards/backwards)
- Throughout the entire supply chain:
 - There is Internal and External Traceability
 - In parallel with the flow of product there <u>has to be</u> a flow of information about the product
 - Inputs (e.g. receipt) must be linked to outputs (e.g. shipments / dispensing)
 - Parties can have varying roles
 - Business Requirements = Needs
 - Business Rules = control and/or constraints



Frédérique Fremont Hospital: C.H.I Robert Ballanger, Aulnay-sous-Bois, France

Surgical Instrument Traceability





• **Goal:** What was your organisation trying to achieve? We needed to always know the last 5 patients on which the instruments were used

• Who? The organisation Intercity hospital serving a population of 400,000 persons : 670 beds with 450 beds in acute care

 What was the Business Issue? What problem(s) were you hoping to address with GS1 Standards?
 Patient security : Instrument and process traceability

• When? When did they start (and finish (if applicable)) Started in 2006, 50% of instruments used in the operating theatre marked, due to finish in 2012

• How? Was it a one off project or part of an ongoing programme Ongoing program on full Medical Devices traceability



Surgical Instrument Traceability cont.

- Where they started: Which part of the GS1 system did you start by implementing, e.g. GTINs, GLNs, eCOM, GDSN... GTIN's,
- What were the key challenges / opportunities experienced?
 Lack of awareness among all stakeholders of the necessity to have a standardized approach
- Where were the business benefits? (e.g. Return on Investment / Cost Savings / Reduction in errors) and intangible (attitude of staff, patients, management)
 - Supply chain efficiency :
 - •The surgical boxes are made by the sterilisation operators
 - •Traceability of instrument localisation : sterilisation unit, O.R, repair contractor, *loan to other hospitals (2012)*

Cost reduction : Decrease in non-conformance ⇒ decrease of cost per box per surgical procedure



Feargal McGroarty FIBMS St. James's Hospital, Dublin, Ireland

Traceability across the haemophilia patient management process

JIAM

Traceability of Haemophilia Products

- **Goal:** What was your organisation trying to achieve? We needed to enact a validated real time medication recall
- Who? The organisation; e.g. Number of beds, range of clinical areas supported, number of years established.
- National Haemophilia service 2000 patients established 1992
- What was the Business Issue? What problem(s) were you hoping to address with GS1 Standards?

Catastrophic supply chain failure in supply chain – over 70 deaths

- When? When did you start (and finish (if applicable)) Started 2003 as part of an overall design of service
- How? Was it a one off project or part of an ongoing program
 This is part of an ongoing project



- Where they started: Which part of the GS1 system did you start by implementing, e.g. GTINs, GLNs, eCOM, GDSN... GTIN's, GLN's, GSRN's
- What were the key challenges / opportunities experienced? Lack of awareness among all stakeholders of GS1
- Where were the business benefits? (e.g. Return on Investment / Cost Savings / Reduction in errors) and intangible (attitude of staff, patients, management)

Over €5M savings, real time medication recall, patient empowerment, staff efficiencies, medication check alerts



Open Forum: Your opportunity to... Ask the Traceability Expert





SUMMARY





- Implementation from receipt to patient takes time (YEARS)
- Multi-project work programme
- Involves all parties (non-clinical and clinical; third parties; GS1 MOs)
- Focus on solving key issues
- All efforts have lead to improved patient safety
- One size does NOT fit all!



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