# Imperial<sup>™</sup> logistics

How serialisation will change our supply chains?

GS 1 Conference Addis Ababa May 9, 2018



## Patient safety through Serialisation and Authentication

Imperial Logistics move approximately **400 million patient-packs** of medicine annually, 90% of these throughout Africa

The counterfeit drug industry is estimated to be worth billions of dollars annually, and kill hundreds of thousands of patients per year – either from toxic ingredients or failed treatment of critical illness.

### Fake, counterfeit and substandard medicines:

- One in ten\* medical products circulating in lower & middle income countries is either substandard or falsified
- Estimated 72 000 to 169 000 children die\* each year worldwide from pneumonia due to substandard and falsified antibiotics
- Of the majority of substandard and falsified medicines, 42% stem from sub-Saharan Africa, 21% from the Americas and 21% from the European region
- 100,000 deaths\* annually in Africa
- Call to action heavily rely on the leadership of the "Big 3"
  - \* Source:

http://www.who.int/mediacentre/news/releases/2017/substandard-falsified-products/en/

## Footprint spanning 30 African and 20 European countries













Value-add logistics solutions



Route-to-Market solutions



Supply chain management solutions



# Key African Healthcare and International clients







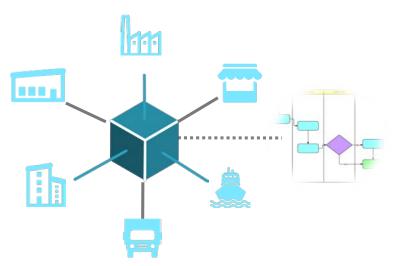
# Supply Chain: Legacy vs. Networks/Blockchains

#### **LEGACY APPROACH**



POINT-TO-POINT MESSAGING (Inconsistent State, Not Real Time)

### **NETWORKS, BLOCKCHAINS**



MULTI-PARTY, COORDINATED SHARED-STATE

(Single Version of the Truth, Real-time,
New Business Models)

# Managing the chain of custody

Patient Safety: Eliminate substandard and falsified medicines Product Serialisation: Central Database Master Data and EDI alignment across multiple MRPs and ERPs **GS1** Standards Driving Policy Manufacturer Distribution Centre Wholesale Distributor Pharmacist Patient ERP System changes and Business Process Changes Technology Enabled - Product Authentication













## Visibility and Analytics Network (VAN)











#### **PEOPLE**

expertise, experience and capabilities

#### **PROCESSES**

operational integration and orchestrated activities

## (Cloud) TECHNOLOGY

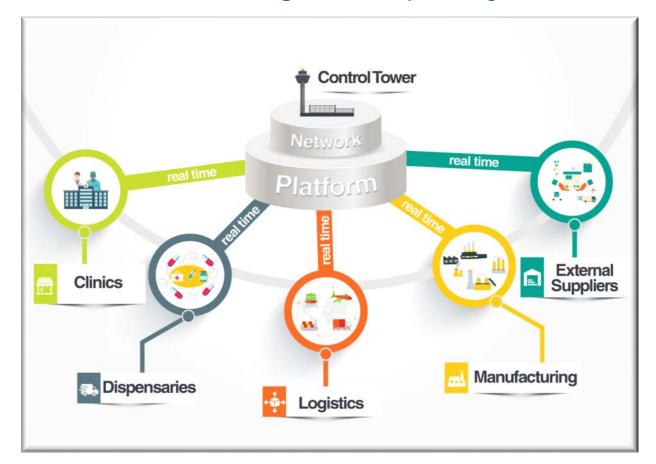
rapid decision making and continuous improvement

## **POLICY /** Enabling Environment

Collaboration across stakeholders to achieve common goals



# Control Tower manages Complexity and Quantity





# Authentication: a response to Patient Safety

It's important to focus on all the elements of a healthy market; ours is a healthy supply chain

- Raman handheld can measure through blisters and bottles
- Identify non-authentic pharmaceuticals before they can enter the market
- Protect brand and patient confidence in healthcare products
- Reduce risk of liabilities
- Report to authorities regulators, law enforcement





# Transforming the Chain of Custody



Preventing entry of fake, counterfeit, and substandard products into the supply chain through:

#### Serialisation

- GS1 Compliant fundamental of roll-out and synchronisation
- Coding system for tracking and tracing commodities
- Each component barcoded 2D
- Product recalls from anywhere in the supply chain



#### **Authentication**

- Inspect a product anywhere in the supply chain
- Confirm chemical identity
- Spectrum scanning across dosage forms
- Rapid, non-intrusive and non-destructive process



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#### Blockchain

- Secure records on the distributed ledger
- Partitioning + Permissibility
- Synchronized databases of relevant data to all stakeholders
- Only effective if adopted industry-wide, across all players



# Imperial Logistics projects

Imperial Logistics – One Network – Blockchain

#### **Operational Visibility**

- Ability of operating sites to receive, manage and dispatch serialized goods.
- Will launch in our South African healthcare business
- Future-proofed for rapid roll out to our operations serving the Rest of Africa

#### Serialisation-as-a-Service

- Provide patient-pack serialisation to product in our custody as a service to our clients
- Install printing line within our South African healthcare business initially (in 2018)
- Roll out across our African businesses in due course

#### **Above-market Visibility**

Due to the sophistication and scale of implementation, the **ability to manage serialisation data** is critical. Factors such as:

- Machine-learning / artificial intelligence
- Analyzing data for rapid identify and mitigate issues



## In Conclusion....

## Imperial Logistics – One Network – Blockchain

- Key goal Patient Safety
- Managing Complexity and Quantity through our digital platform
- Partition and Permissibility of relevant stakeholder data through synchronized database
- Urgency let's not wait for legal compliance! Rely on unity of "Big 3"
- Three strategies:
  - · Operational visibility
  - Serialisation-as-a-service
  - Above-market visibility





Thank you

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