

#### Government and regulatory body Think Tank

Tuesday 17 September 2019, African GS1 Healthcare Conference, Lagos, Nigeria

14:30 - 14:45	Opening remarks
1	Géraldine Lissalde-Bonnet, GS1 Global Office
14:45 - 15:45	Traceability in practice
	PSM Traceability Roadmap <i>(20 minutes)</i> Lindabeth Doby, USAID
	Overview of GS1 standards in Healthcare: GTIN, GLN, GDSN Pete Alvarez, GS1 Global Office (20 minutes)
	Tania Snioch, GS1 Global Office (10 minutes)
	Stew Stremel, Reproductive Health Coalition (RHSC) (10 minutes)
15:45 - 16:15	Coffee break
16:15 - 17:15	Panel: Harmonised traceability requirement using global standards
	DCM: Vaithyn Books
	PSM: Kaitlyn Roche
	USAID: Tobey Busch
	USAID: Tobey Busch
	USAID: Tobey Busch Global Fund: Philippe François
	USAID: Tobey Busch Global Fund: Philippe François WHO: François-Xavier Lery



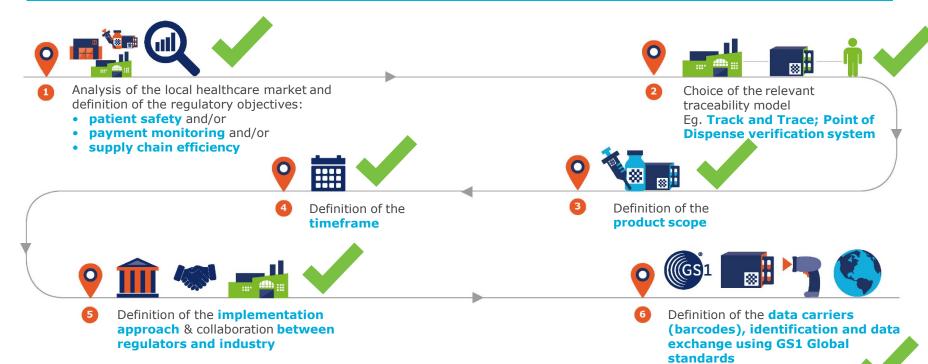
14:15 - 14:30	Opening remarks
	Géraldine Lissalde-Bonnet, GS1 Global Office
14:30 - 15:45	Panel: Launching a traceability initiative – a regulatory perspective  Nigeria, NFADAC: Prof. Mojisola Adeyeye  Rwanda, RFDA: Edouard Jose Munyangaju  Malawi, Medicines and Poisons Board: Mphatso Kawaye  Zambia, Medicines Regulatory Authority: Dr. Zuma Munkombwe  Kenya, Pharmacy and Poisons Board: Gedion Murimi  NEPAD: Margareth Ndomondo-Sigonda  Moderator: Collins Agoro, PSM
15:45 - 16:15	Coffee break
16:15 - 17:30	Next steps:  Tom Woods, The World Bank  Margareth Ndomondo-Sigonda, NEPAD  Discussions on next steps to ensure concrete and coordinated outcome of the Think Tank
	Closing remarks





# The road to medicinal products traceability







The Global Language of Business



#### PSM Traceability roadmap

Lindabey Doby, Senior Supply Chain and MIS Advisor, USAID Tuesday 17 September 2019







Lindabeth Doby

Senior Supply Chain and MIS Advisor, USAID

Currently a Senior Management Information Systems (MIS) Advisor with US Agency for International Development (USAID), Ms. Doby manages a large business intelligence & analytics contract and the global health supply chain MIS as well as advises numerous country information system implementations ranging from large Enterprise Resource Planning (ERP) systems, Warehouse Management Systems (WMS) and electronic Logistics Management Information Systems (eLMIS). Ms. Doby regularly collaborates with colleagues from other global donor organizations to promote global data standards, system interoperability and data exchange for better end to end supply chain visibility.

Prior to working with USAID, Ms. Doby managed several large projects for two financial institutions with extensive world-wide presence. In addition to holding master degrees in Engineering (ME) and business (MBA), Ms. Doby is a certified Project Management Professional (PMP), Certified Supply Chain Professional (CSCP) and has volunteered extensive time in numerous civic organizations over the past twenty years.





#### Content

- The Journey to Self Reliance
- Current Initiatives
- Next Steps

# The Journey to Self Reliance

# **USAID's New** Policy Framework

USAID defines selfreliance as:

- A capacity to plan, finance, and implement solutions to local development challenges
- A commitment to see these through effectively. inclusively, and with accountability

**MISSION ENDING THE NEED FOR FOREIGN ASSISTANCE** THE JOURNEY TO SELF-RELIANCE VISION **FOSTERING SELF-RELIANCE USAID'S APPROACH ADVANCE COUNTRY INVEST FOR IMPACT PROGRESS** STRENGTHENING USAID TODAY AND FOR TOMORROW **USAID'S TRANSFORMATION** 



SUSTAIN RESULTS

**ALIGN BUDGET AND** 

**POLICY PRIORITIES** 

#### What is self reliance in the context of public health supply chain?

#### **Patient-Driven Distribution Model**



**ACCOUNTABILITY** 

# How is USAID's traceability initiative relevant?

#### This initiative shares a vision -

To leverage global standards to enable identification of every item procured at every point in the supply chain, from manufacturer through administration to the patient

#### In order to -

To enable a secure and efficient supply chain from source through to service delivery

#### Which supports self-reliance through –

- Enabling end-to-end data visibility to increase availability at the last mile
- Identifying opportunities to optimize supply chain planning and operations
- Ensuring supply chain security
- Increasing patient safety



#### Four USAID elements to GS1 Initiative

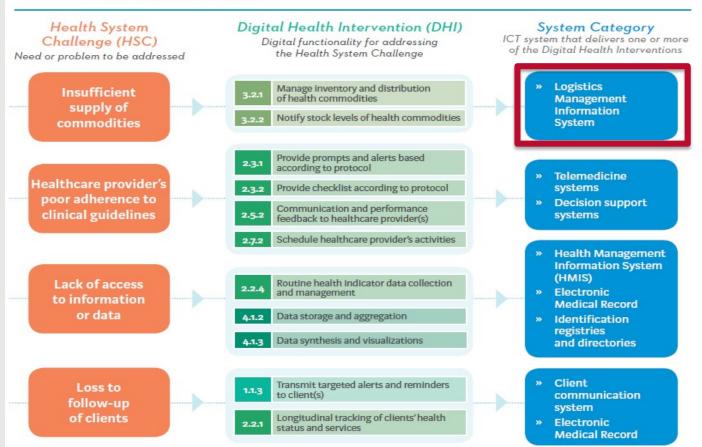
- -Global Standards, Public Health Information Systems
- Strategic Engagement
- Upstream supplier requirements
- Country traceability roadmaps

# Global Standards: A New Foundation for Public Health Information Systems

# Interoperability Expected

# chain informatior

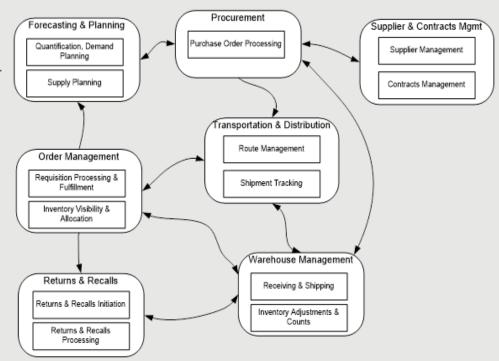
#### FIGURE 1. LINKAGES ACROSS HEALTH SYSTEM CHALLENGES, DIGITAL HEALTH INTERVENTIONS, AND SYSTEM CATEGORIES



Source: WHO Classification of Digital Health Interventions v1.0 – 2018

# Supply chain information systems are increasingly complex

- Moving from reporting to transactional
- Expanded functionality to cover various supply chain areas (e.g. forecasting, procurement, order management, contracts management and logistics)
- Transitioning from one system/one domain to multiple systems crossing multiple admin domains (CMS, MOH, NDRA, customs, suppliers, donors)
- Major issues with data quality



# The Challenge

A new foundation is required for our information systems in order to achieve end-to-end data visibility and traceability.

#### The Opportunity

Global standards can enable these linkages:

- Between global, national and subnational trading partners
- Between all in-country health information systems
- Between the physical movement of a product and the data flow about that product



# Strategic Engagement



## **ISG Position Paper**

#### From the Interagency Supply Chain Group:

Visibility for Health Systems: Adoption of Global Data Standards (GS1)

The broad purpose of the Interagency Supply Chain Group (ISG) is to share information and seek greater alignment across supply-chain investments to bring more impact to individual agency supply chain strategies. The group promotes coordination both globally across programs, and locally through national leadership with the overall aim of improving the efficiency and effectiveness of in-country supply chains. The ISG is an informal partnership of 15 major actors involved in providing supply chain support to countries: Bill and Melinda Gates Foundation, DFID, Global Affairs Canada, the Global Drug Facility, KfW, the Global Fund, Gavi, NORAD, UNDP, UNFPA, UNICEF, USAID, World Bank, WFP and WHO.



#### Background

Medigines supply chain execution and responsiveness require synchronization of supply and demand, as well as the orchestration of three flows of commerce, that are the need to support countries in determining what these best movement of goods, information and funds, across an increasing number of logistics and trading partners, span-ment community has promoted the use of global data ning a wide (if not global geographic) region. Whilst the implementation of traceability systems has been identified framework for supply chain visibility, strengthening antiby National Regulatory Authorities as a useful and efficient tool to combat falsification and illicit distribution of medical products, only some countries have issued progressive traceability regulation. Many have not, and are still assessing various implementation mechanisms, alter

natives or otherwise have not approached this topic at all1. The international community has recognized the approaches are. Since 2014, the international developstandards (GS1) to provide a wider and harmonized counterfeiting measures and sharing of data between parties. The Interagency Supply Chain Group recognizes the value for advocating for both effective and sustainable solutions to enable traceability and safe passage of medicines through national supply chains and have committed to strengthening this response accordingly.

#### Current activities of the ISG

- · Strengthen global and country advocacy for the adoption of GS1 standards and traceability systems with countries, in collaboration with other relevant stakeholders.
- · Accelerate the understanding and adoption of an open and global supply chain standard, globally, through technical support, education, and collaboration with manufacturers.
- Collaborate to improve donor procurement guidelines, including the requirement for the use of GS1 standards for identification and barcoding on the different packaging levels, and coordinate with manufacturers on an imple-
- Develop a roadmap & timeline for the adoption of GS1 standards in labeling all health commodities and products. Provide technical assistance to several countries in defining parameters necessary to implement National Traceability Systems. These include development and finance implementation plans for barcoding of health commodities for member states, e.g. support to the Government of Ethiopia to implement a nation-wide adoption of barcoding technology.

Fourth meeting of the member state mechanism on substandard/sourious/falsely-labelled AMSW4/3 falsified/counterfelt medical products. 13 November 2015, provisional agends from 40. Existing technologies and track and trace models in use and to be developed by member states. Draft document submitted by Assentina.

#### ISG Position Paper on GS1 Implementation

- In August 2017, the Interagency Supply Group (ISG) published a position paper on GS1 implementation.
- Activities included:
  - Collaborate to improve donor procurement quidelines
  - Develop a roadmap & timeline for the adoption of GS1 standards
  - Provide technical assistance to several countries in defining parameters necessary to implement National Trace-ability Systems

# Donors are supporting standards implementation from the global and local perspectives

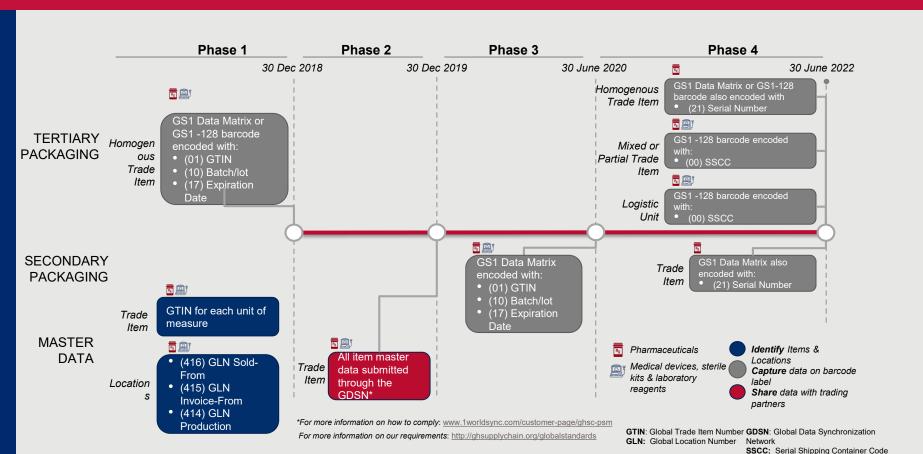


- In March 2019, USAID joined forces with Global Fund, Stop TB, UNFPA and UNDP to issue a joint procurement requirement for manufacturers
- Requirements include specifications for:
  - —Identifying trade items and locations
  - Capturing that data via barcode labels
  - -Sharing master data
    - ... all using GS1 global standards
- Scope includes pharmaceuticals, medical devices, laboratory reagents, and sterile kits
- Phased in between 2018 2022 (serialization)

Global Supply Chain - UpstreamSuppliers



#### **GHSC-PSM GS1 Global Standards Requirements**

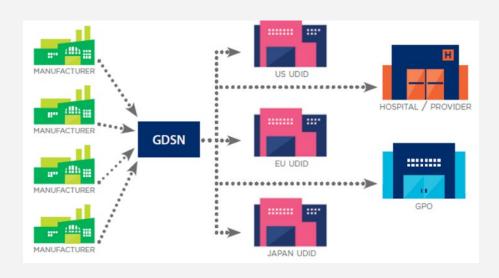




#### The GDSN opportunity for global health

#### GS1 Global Data Synchronisation Network<sup>™</sup> (GDSN<sup>®</sup>)





Manufacturers are able to provide data to all kinds of databases and all kinds of customers (hospitals, distributors, wholesalers, GPOs) simultaneously, with a single connection.



#### Our global supply chain by the numbers

2546

items with **GTINs** submitted ready for GDSN

1855

items with **tertiary packaging** verified ready to be scanned

183

items **ahead of schedule** on packaging requirements momentum is building

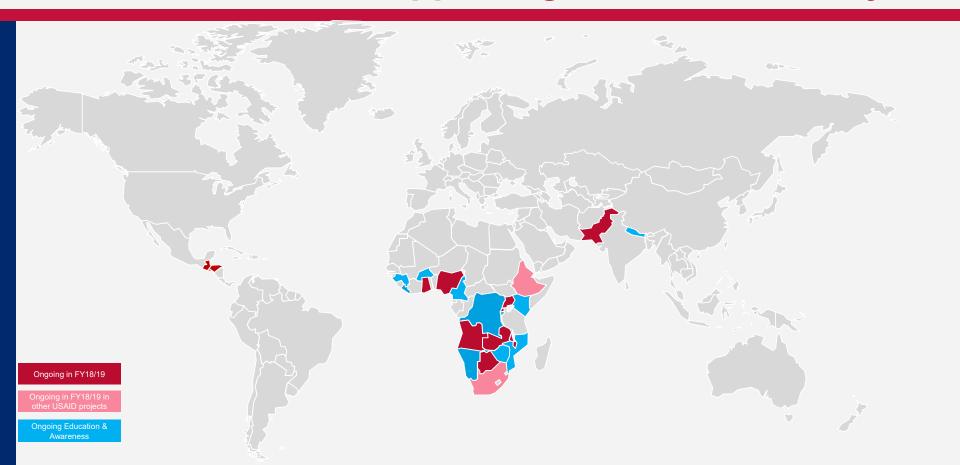
**59** 

**suppliers** have provided GTINs & GLNS prepared for global commerce

# Country Traceability Roadmap

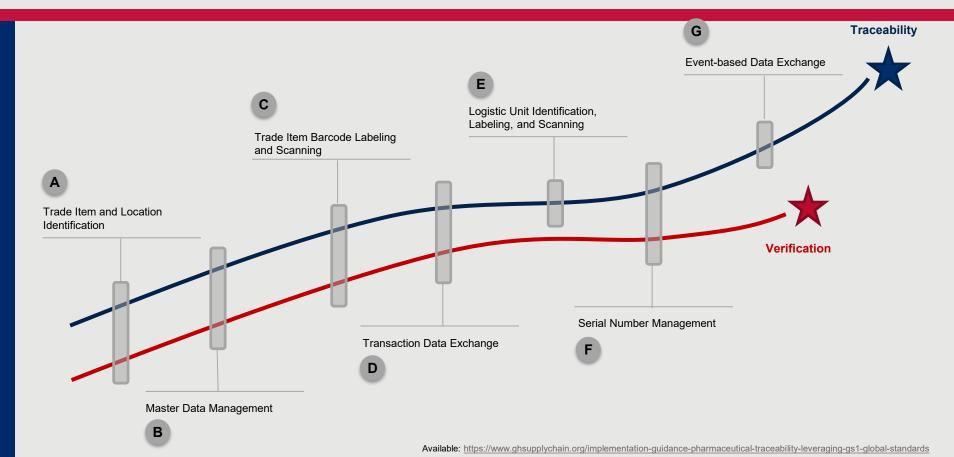


# **Supporting GS1 + traceability TA**





# USAID Illustrative Implementation Roadmap



### — Next Steps

- Global level continue advocacy for standards and strategize on serialization data
- Country level start talking with each other and donors to start or push forward on your own roadmap
- We're here to help!





# Overview of GS1 standards in Healthcare: GTIN, GLN and GDSN

Pete Alvarez, GS1 Global Office





Pete Alvarez

Senior Director, Identification & Master Data, Healthcare Forty years of industry experience in automatic identification and data capture, data synchronisation, data quality, and global standards. Responsible for working with the global healthcare industry on the adoption of GS1 identification and data standards which help improve medical outcomes, clinical decision making, supply chain efficiency and ultimately patient safety.



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@PeterAI69264025

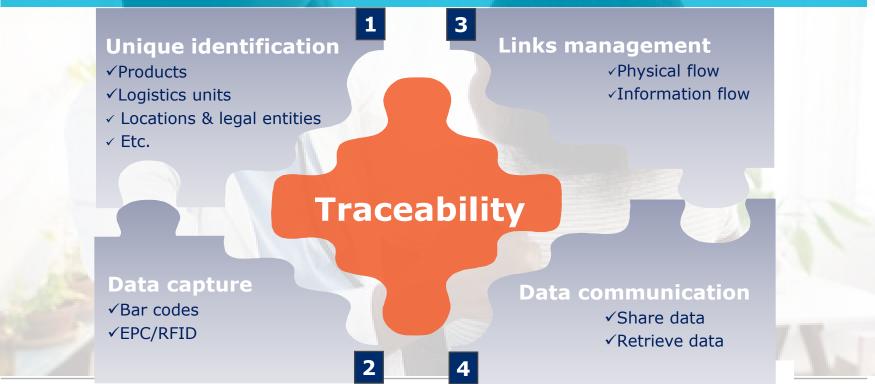


www.linkedin.com/in/petealvarez



# Building blocks for traceability







#### GS1 standards framework





#### **Identify**

#### Globally unique identification keys

Companies, Products, Locations, Patients, Providers, Logistics, Assets, Documents, Services, Shipments, Consignments



#### **Capture**

#### **Automatic data capture**

Barcodes and EPC-enabled RFID



#### **Share**

# **Exchange of patient care & business critical information**

Master Data, Transactional Data, Traceability & Event Data and Digital Content



#### **Product Identification**

The Global Trade Item Number (GTIN)

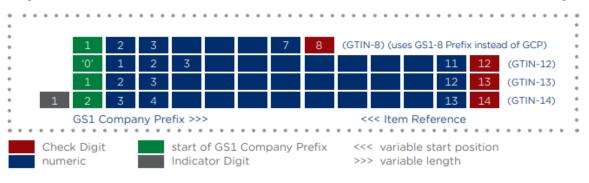




#### GTIN – Global Trade Item Number



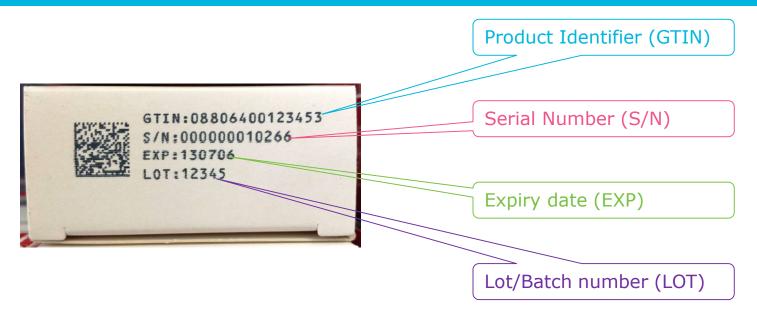
- The GTIN is used on any item upon which there is a need to retrieve pre-defined information and that may be priced, or ordered, or invoiced at any point in any supply chain.
- A Global Trade Item Number may use any of the four GTIN data structures (i.e. GTIN-8, GTIN-12, GTIN-13, or GTIN-14).





# **Identify:** pharmaceuticals





Data elements depend on the traceability or verification requirements.



## Physical, Legal, Digital and Legal Entities Identification

The Global Location Number (GLN)





## The problem with location identification without standards



# 300 different names for the same supplier



Manufacturer	Manufacturer	
SOUTHLAND TECHNOLOGY 3M	3M 800-327-5380	3M C/O ED
3M CO PHOTO PRODUCTS DIV	3M CO	3M C/O FL
3M DIAGNOSTIC SYSTEMS INC	3M DENTAL 800-237-1650	3M C/O G
3M ELECTRICAL SPECIALTIES DIV	3M ESPE DENTAL DIVISION 800-364-3577	3M C/O H
3M HEALTH	3M ESPE UNITED STATES	3M C/O IN
3M HEALTH CARE CDI	3M ESPE	3M C/O JA
3M HEARING COMPONENTS	3M HEALTH CARE 800-521-2818	3M C/O LU
3M INDUSTRIAL TAPES LTD	3M HEALTHCARE PRODUCT	3M C/O N/
3M MEDICAL DEVICE DIV	3M HEALTHCATE	3M C/O N
3M MEDICAL IMAGING SYSTEMS DIV	3M MEDSURGE	3M C/O O\
3M MEDICAL PRODUCTS DIV	3M MINNESOTA MIL IN MIL OFFICE	3M C/O RE
3M MEDICAL-SURGICAL DIV	3M MINNESOTA MIN IN & MFG.CO.	3M C/O SA
3M MEDICAL/SURG	3M OCC. EATH AND ENV. SAFETY P	3M C/O S0
3M PHARMACEUTICS AND MEDICAL S	3 C H W/H AND ENV. SAFE Y V.	3M C/O TH
3M-MEDICAL/SURGICAL	3M AR B/CDI	3M C/O TH
3M/ OCCUPATIONAL AND SAFETY DM /	3M SURGICAL	3M C/O TH
3M - MINNESOTA MINING &	3M UNITEK 800-400 4. 8	3M C/O TP
CO	3M UNITEK	3M C/O W
3M FEDERAL GOVERNMENT	THE EN E'S	3M C/O W.
3M FEDERAL SYNLMS EPA TMENT	3M CC 1PA W C/O WAHL CORP.	3M COMM
3M HEALTH CALE SYSTEMS	MIN IESUTA SCIENTIF	3M COMM
3M HEALTHCARE 300 MINIMUM ORDER	PORATE ALLIANCE 3M CUSTOMER SERV	3M COMP.
3M HEALTHCARE(MINNISOTA MINNES)	3 M HEALTHCARE	3M COMP.
3M MEDICAL - CREDIT CARD	3 M UNITEK CORP	3M COMP.
3M MEDICAL PRODUCTS	3-M	3M COMP.
3M OCC. HEALTH AND L V. FETY DIVISION	3-M COMPANY	3M COMP.
3M OCCUPATIONAL AND SAFETY DIV	3-M COMPANY-C/O O	3M COMP.
3M SAFETY DIVISION	3-M COMPANY-C/O OEM PRODUCTS	3M CONS
3M-DENTAL PRODUCTS DIVISION	3-M PHARMACEUTICALS	3M CONS
3M-HEALTH CARE	33M HEALTHCARE	3M CORP
3M DENTAL PRODUCTS DIV.	3M	3M DENTA
3M UNITEK CORPORATION	3M PUERTO RICO	3M DENTA
3M UNITEK DENTAL PRODUCTS	3M SPECIALITY CHEMICAL	3M DEUTS
3M BIOLOGICAL	3M % SAN-MAR	3M HEALT
3M ESPE DENTAL PRODUCTS	3M (CRJ7242)	3M HEALT
3M HEALTH CARE (MED/SURG PRODS)	3M - MINNESOTA MI	3M HEALT
3M C/O CHECKPOINT METO	3M - MINNESOTA MINING & MFG.CO	3M HEALT

Source: Major U.S. Group Purchasing Organisation

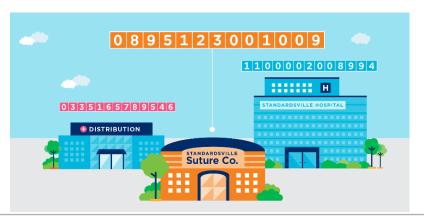


#### Unique location identification with GS1



#### The Global Location Number (GLN)

- A globally unique, 13-digit number
- Can be used to identify the physical and digital locations of parties, such as:
  - Legal entities within a company
  - Real, physical "places" that might ship, receive, process, or hold inventories.





### GLN example: Hospital





Headquarters

GLN: 0012345000010









### **GLN** and Traceability



- GLNs are used to answer
  - WHERE did this occur? / WHERE are the objects thereafter?
    - Read point (GLN) and business location (GLN)
- Why did the event take place?
  - Source (GLN) Destination (GLN)





#### Master Data

The Global Data Synchronisation Network (GDSN)





## The Master Data problem



- Missing data
- Incomplete data
- Incorrect data
- Wrong data

### The challenge – for regulators



- U.S. Department of Defence\* discovered that:
  - product catalogues had problems matching the correct manufacturer name for 30% of the medical devices and 20-25% lack the product brand name.
  - the part number '8630' in the product catalogue of a leading GPO was linked to **9 different numbers** from different distributors
- In the US from 2005 through 2009, firms initiated 3,510 medical device recalls, an average of just over **700** per year.

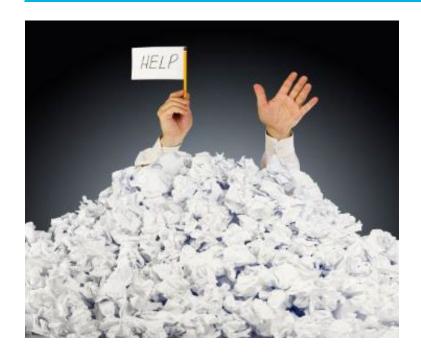
Regulators need to be able to ensure highest levels of market surveillance, to efficiently mange adverse event reports and to quickly recall devices, not only in their country but also across borders.

The Global Language of Business



### **Share:** Define the data requirements





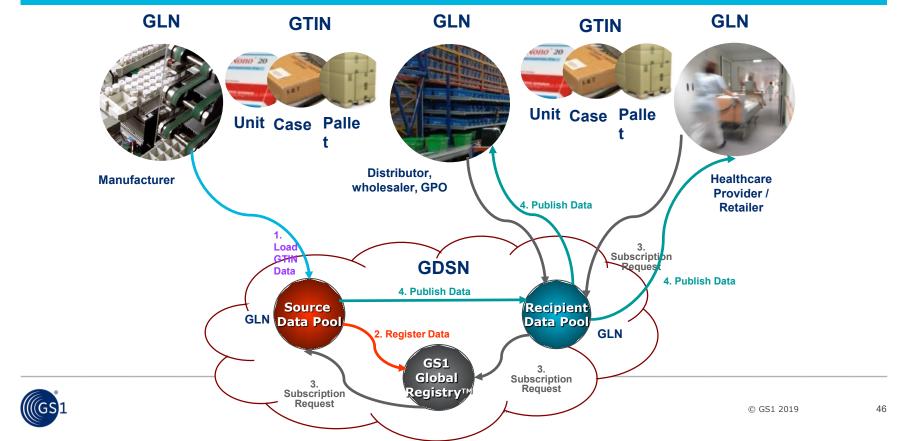
#### **Challenges for manufacturers**

- Where do we start?
- What are customers looking for?
- What data do I have and what do I need to start collecting it?
- Are we in compliance?
- How do we define success?



#### GDSN in action



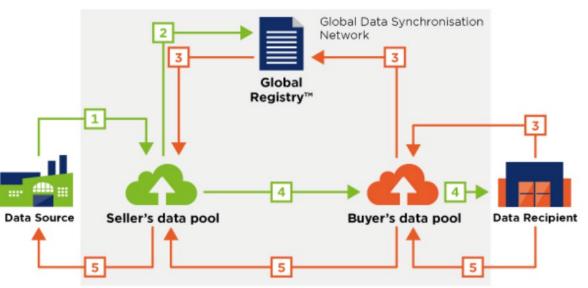


### Sharing master data



Global Data
Synchronisation
Network:

A one to many connection



- 1. Loading of company data
- 2. Registering of company data
- 3. Subscription to seller's data pool
- 4. Publishing of company data
- 5. Confirmation of receipt of company





## Australia's journey to accurate and consistent master data in healthcare

Tania Snioch, Director Healthcare, GS1 Global Office



Tania Snioch

Director Healthcare Responsible for overall GS1 Healthcare operations, special projects and GS1 Member Organisation (MO) support.

Have assisted the Australian Healthcare industry to implement GS1 standards through a range of state, territory and federal initiatives. Have an Honors degree in Biomedical Science from Monash University in Melbourne.



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# How and why did we start our master data journey...



- <u>In December 2004</u>, Deloitte delivered to the governments the *Recommendations* for National IM&ICT Enablers in the Health Sector Supply Chain report
- This report stated: "Full implementation of the NPC will save the public healthcare sector at least \$AUD200 million per annum by ensuring accurate, valid and up-to-date product data, and improved communications and supply chain operations"<sup>1</sup>
- <u>In 2005 the The National E-Health Transition Authority (NEHTA)</u>, a company established by the Australian, State and Territory governments, was formed.
- A work plan was agreed...



#### What was NEHTA's role?



- NEHTA was tasked to 'develop the standards and provide and manage the development of infrastructure, software and systems required to support connectivity and interoperability of electronic health information systems across Australia' and it has achieved that
- This includes development and implementation of the key building blocks for a national eHealth system including standards and specifications; identity management; security and authentication; disease and medicines terminology; secure messaging; clinical safety assessment; conformance and compliance management; and procurement and supply chain solutions.



#### Supply chain reform was needed because...



- Lack of standardised product identification
- Lack of standardised location identification
- Multiple product data catalogues being maintained per hospital, per hospital network and per state

Poor supply chain costs the health system money:

- Wrong product ordered/delivered
- Wrong quantity/poor forecasting and inventory management

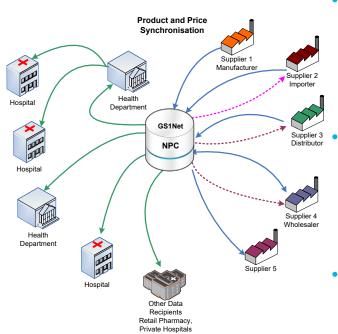
Automating processes enables supplier and buyer organisations to:

- Reduce redundant purchasing tasks
- Improve inefficient work practices
- Achieve greater accuracy in procurement and tendering



#### The National Product Catalogue





- The National Product Catalogue (NPC) is a way for suppliers to provide standardised and accurate product and price data electronically to the Australian health departments and private hospital providers.
- The NPC provides suppliers with a single mechanism to communicate structured catalogue data to many health customers and the health customers a single way to access this data from multiple suppliers.
- The NPC enables synchronisation of product and pricing data for accuracy in electronic procurement.



## Key Data on The National Product Catalogue



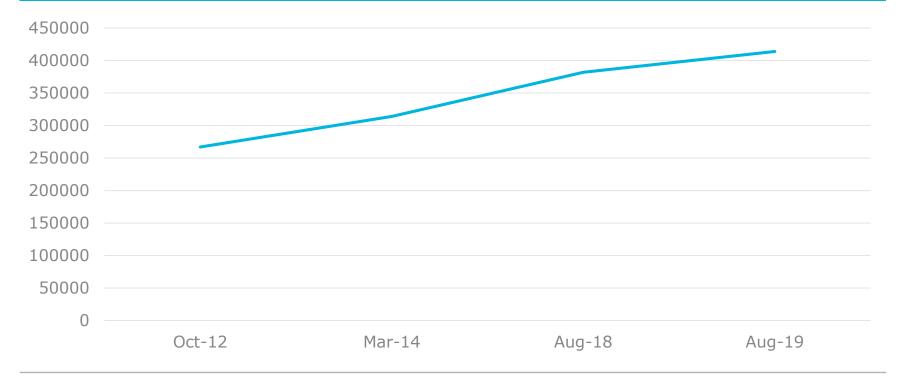




Source: GS1 Australia

## Progress over time... GTIN records October 2012 – August 2019



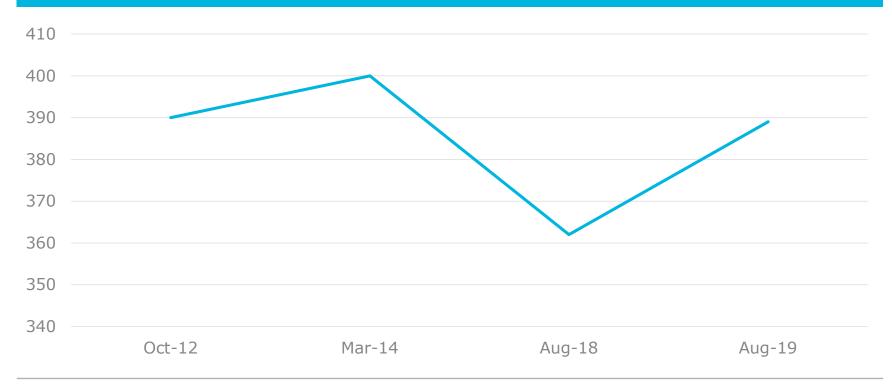




Source: GS1 Australia

## Progress over time... Suppliers of data October 2012 – August 2019







### Quality data is key







### Some recommendations from my experience



- Communicate WHY a national product catalogue is important for your organisation – not just for supply chain but to enable patient safety
- Align with globally harmonised standards and the global trend towards these
- Ask for what is needed, not 'what would be nice to have'
- Don't work in isolation partnership and collaboration will lead to better outcomes
- Be clear about expectations from the start and keep these consistent
- Educate, communicate and celebrate success
- Work with those organisations who are having challenges there is always a solution
- Cater for small and large organisations both suppliers (providing data) and hospitals (receiving data)



## Safer, more efficient care starts with a simple scan...



But when you scan a barcode, you need to be sure this accesses a database that contains accurate, complete and timely information

And THAT is what a National Product Catalogue can help facilitate!











Stewart Stremel

Enterprise Architect

Stewart's background is in Anthropology and Archeology with a Master's in Systems Theory and Leadership. His interests are in understanding how technology and culture interact and how to create the conditions that allow organizations to bring about positive change. He has the good fortune to have been a software developer, white-hat hacker, infrastructure architect and a enterprise architect and has more than 20 years of experience specializing in designing, analyzing, scaling and supporting enterprise-wide Solutions. This rich and varied background lends perspective to his work for both the technical components and there impacts on people.



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#### For More Information

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RHSC Global FP VAN website: https://www.rhsupplies.org/gfpva





#### **WHAT WE DO**

## #ITSABOUTSUPPLIES

The Reproductive Health Supplies Coalition is the world's largest network of reproductive health (RH) supplies organizations. Formed in 2004, it is a partnership of 470 public entities, private corporations, and NGOs working so that everyone in low- and middle-income countries (LMICs) can access and use affordable, high-quality RH supplies.

#### Coordinated Supply Chain Evolution

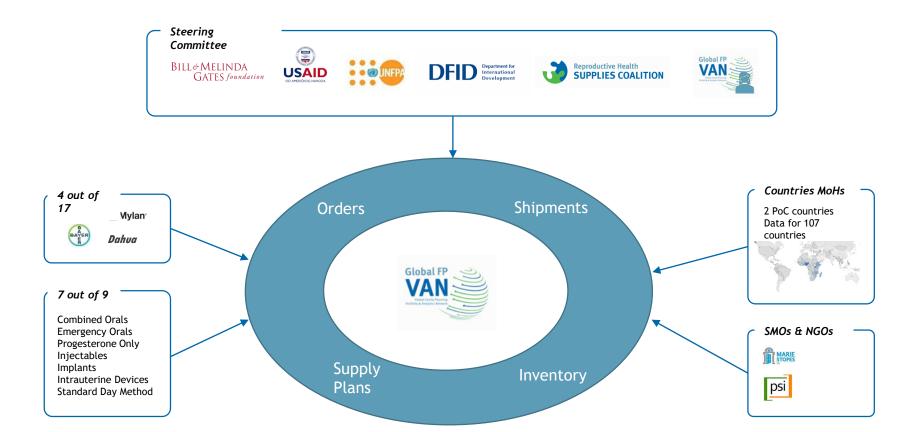
#### **Current State**

**Forecasting** Consumption **Procurement Shipments** & Orders & Stock 1111 **RH** Interchange **CARhs work stream PPMR FP Mkt** Report **CSP work stream and CSP Tool** 

#### **VAN Future State**

Forecasting Procurement & Orders Shipments Consumption & Stock





#### **GFPVAN** and **GS1**



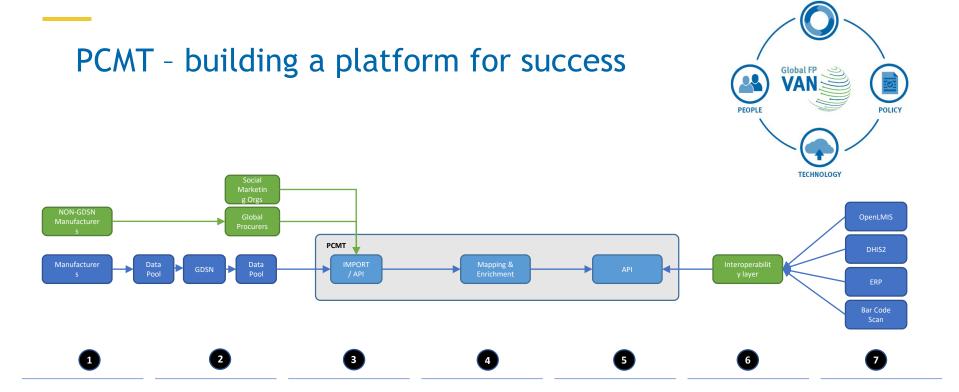


#### Malawi

- Primary Value Drivers
  - Data visibility on FP product orders/shipments from the manufacturer until it arrives in Malawi. Helps to plan in advance for storage and distribution plan.
  - Able to respond to queries or raise a flag where necessary
  - Able to share shipment updates of FP products with MOH and other stakeholders including development partners
  - If we see a delay in a shipment reported in GFPVAN, we can use that information to inform redistribution to stocked out facilities
  - Can request reschedule of shipment delivery
  - Observe supply availability
- Future Expectations
  - The expectation in future is to have an integration of Open LMIS and GFPVAN. The two systems should always speak the same language on available data of Family Planning products in Malawi.

## Nigeria

- Primary Value Drivers
  - Direct visibility into donor orders/shipments (no phone calls/emails required!)
  - Communication mechanism for donors (implants)
  - Has created the ability to have more informed conversations with partners incountry regarding needs (can reference PO#'s)
  - Most valuable module = order management



**PROCESSES** 





#### Panel:

Harmonised traceability requirements using global standards

#### Harmonised traceability requirements using global standards

- Moderator: Tom Woods, The World Bank
   Chairman of the Global Steering Committee for Quality Assurance
- Kaitlyn Roche, USAID Global Health Supply Chain Program Manager for Global Standards & Traceability
- Tobey Busch, USAID
   Senior Pharmaceutical Management Advisor
- Philippe François, The Global Fund Head of sourcing and Supply Chain
- François-Xavier Lery, WHO
   Coordinator for Technologies, Standards and Norms



#### Scanning to ensure patient safety

Cara Charles-Barks, MBE, CEO, Salisbury NHS Foundation Trust, UK



# Implementing GS1 Standards in the NHS

GS1 Conference Lagos, Nigeria September 2019



Cara Charles-Barks

Chief Executive
NHS Foundation Trust

Cara Charles-Barks is the Chief Executive Officer of Salisbury NHS Foundation Trust, and has a wide range of clinical and management experience in the healthcare industry. She has completed both a Masters of Nursing and Masters of Business Administration.

Born and raised in Australia, she began her career in healthcare by qualifying as a registered nurse in 1991.

From there she worked in London for three years, before returning to Australia where she rose through the ranks: first becoming a nurse consultant, then clinical practice manager and finally Nursing Director of The Queen Elizabeth Hospital in Adelaide.

Cara moved back to the UK in 2008, taking the role of Deputy Chief Operating Officer in Peterborough. Prior to coming to Salisbury, she was Deputy Chief Executive Officer and Chief Operating Officer at Hinchingbrooke Health Care NHS Trust.





# You may have heard of Salisbury Hospital...





# Salisbury Hospital

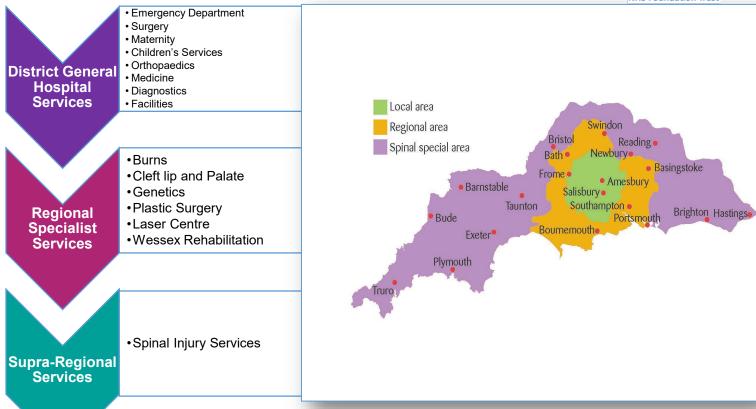






## Our services











# Scan4Safety Programme



#### **Right Patient**

Setting standards to make sure we always have the right patient and know what product was used with which patient, when.



#### **Right Product**

Setting standards to make sure our staff have what they need, when they need it.



#### **Right Place**

Setting standards to make sure that patients and products are in the right place.



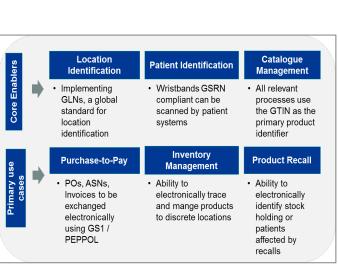
#### **Right Process**

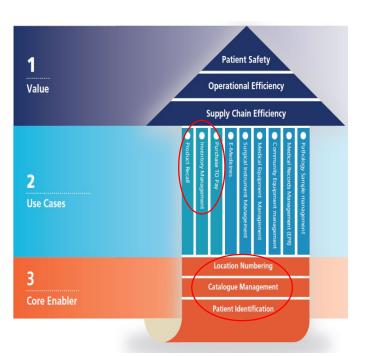
Setting standards and implementing common ways of working to deliver better and more easily repeatable patient care.

One of six Trusts in UK to successfully complete pioneering Scan4Safety programme.



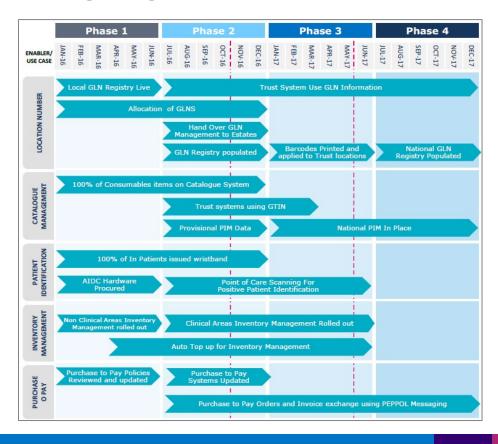
# Steps followed





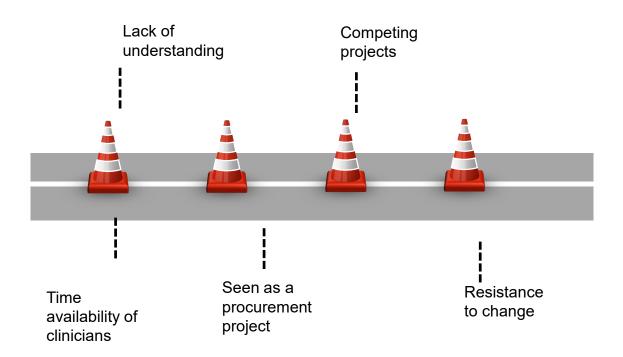


### Timeline





# Barriers to engagement



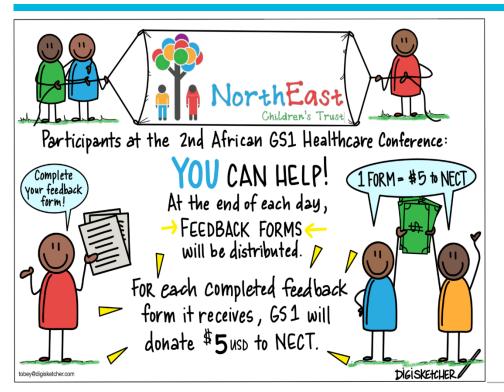


### Questions?



### Be sure to complete each feedback form!





For every feedback form completed, we will donate 5USD to the chosen conference charity "The North East Children Trust"

https://healthcarenigeria.gs1.org/



## Need any help? Contact us!



Look for the turquoise scarves and ties - we are happy to help you!







# Thank you



