GS1 Healthcare Provider Advisory Council Webinar

Benefits of Quality Data and GS1 EDI for Healthcare

Andrew Potter – Group Inventory Manager
Ramsay Heath Care Australia
May 2016
Welcome and thank you for attending!

• Welcome to our May 2016 webinar. Thank you to our guest speaker – Andrew Potter – Group Inventory Manager – Ramsay Health Care Australia

• Some housekeeping for today:
  - All attendees will be on mute
  - If you have questions during the presentation, please type them into the questions area and these will be monitored then answered at the end of the call

• After the webinar:
  - Within a week, the recording will be posted to: http://www.gs1.org/healthcare/hpac_webinars
  - All previous webinars are also posted to this location, so please feel free to use this resource and share the link
The GS1 Healthcare Provider Advisory Council (HPAC)

Thought leaders and early adopters of GS1 Healthcare Standards from the global clinical provider environment. Their final goal is to improve patient safety, cost efficiency and staff productivity through implementation of GS1 standards.

- A forum for sharing and discussion
  - About the practical realities of implementation of GS1 Standards in the care giving environment in regards to the impact on clinical care and patient interaction

- Identification of projects and case studies
  - That support the adoption of GS1 Standards in healthcare providers and retail pharmacies
  - For publication, presentation and sharing

- A source of expertise and advice
  - To those involved in GS1 standards development, the wider Healthcare stakeholder community and senior executives/decision-makers to gain their buy-in and support for implementation of GS1 Standards
HPAC Activities

**Webinars**

- Monthly webinars open to all stakeholders interested in learning about GS1 standards implementation in the care giving environment.
- [http://www.gs1.org/healthcare/hpac_webinars](http://www.gs1.org/healthcare/hpac_webinars)

**Awards**

- Twice per annum
- Provider Best Case Study Award
- Provider Recognition Award
- [http://www.gs1.org/healthcare/hpac](http://www.gs1.org/healthcare/hpac)

**GS1 Healthcare also holds two global conferences per annum. Next conference in Beijing from 25-27 October 2016. There will be significant Healthcare Provider participation on the agenda.**
Benefits of Quality Data and GS1 EDI for Healthcare

Andrew Potter – Group Inventory Manager – Ramsay Health Care Australia
May 2016
Agenda

- Ramsay Health Care – company profile
- Adoption of Global standards in Australian Healthcare – why adopt?
- The benefits of quality data and GS1 EDI for Healthcare
Ramsay Health Care

- Over 50 years in the private hospital industry
- More than 220 hospitals across the globe
- 25,000 beds & places
- Employs over 60,000 people
- Admits nearly 3 million patients per annum
Ramsay Health Care

Ramsay operates large & diverse facilities undertaking medical, surgical, obstetric, psychiatric & rehabilitation services;

Ramsay has 50 maternity units across the world delivering over 60,000 babies each year;

Ramsay is the largest operator of private mental health services in Australia (23 clinics) & France (30 clinics);

Ramsay also manages & operates complex public hospitals & public contracts on behalf of governments.
United Kingdom

4th largest hospital operator in the UK with 35 hospitals

Leading independent provider of acute hospital services to the NHS
France

Largest private hospital group in France with 124 facilities

Large & diverse facilities: medical, surgical, obstetrics, mental health & rehabilitation
Six hospitals and Nursing and Health Sciences College

Joint Venture with Sime Darby
Australia

Largest private hospital group in Australia with 70 Facilities
Structure of Australian Hospital Industry

Public System
- Funded by the Australian Government
- Operated by 8 State and Territory Jurisdictions
- Patients supported by Medicare – universal healthcare provided by government

Private System
- Privately owned or listed on stock exchange
- Mix of for-profit and not-for-profit organisations
- Patients supported by Private Health Insurance funds

Both systems under increasing pressure from an ageing population with a very high demand for health services
Adoption of Global Standards in Australian Healthcare

• In 2005 the National eHealth Transition Authority was formed to drive efficiency improvements
• Industry wide reform process started
• GS1 Standards were introduced to improve efficiency in Hospital Supply Chain
Benefits of quality data and GS1 EDI

- Accuracy
- Reliability

Confidence
Accuracy is derived from quality data

- Validity
- Consistency
- Completeness
- Integrity
- Timeliness

Accuracy
Reliability is derived from...

- Standardisation
- Robust systems and processes
- Highly defined requirements and business rules
Reliability

GS1 standards build reliability into your business

- GTIN - unique identification for products
- GLN - uniquely identifying facility and internal locations
- GDSN architecture - foundation of the National Product Catalogue for Health (NPC)
- GS1 XML standard language used in EDI
EDI in Ramsay

Electronic Data Interchange (EDI) is used to transmit:

- Purchase Orders
- Purchase Order responses
- Invoices
- Credit Notes

All document types use GS1 standards to identify products, locations and use the GS1 XML language standard.
EDI in Ramsay

GS1 EDI for Healthcare has enabled Ramsay Australia to reduce processing costs in the order to cash cycle by 95%.

From $35 AUD to $2 AUD per order.
~$27 USD/€24 to ~$1.50 USD/€1.35

Expected volume of PO transmissions is expected to exceed 250,000 documents in 2016.
Ramsay is trading today with...
What are the benefits to Ramsay?

- Material Data Accuracy
- Pricing Accuracy
- Reduced error rates
- Greater visibility of lead times
- Increased measurability

- On time payment performance increased
- Customer Service burden greatly reduced
- Accounts Payable and Receivable burden greatly reduced
- Cash flow management improved for both customer and vendor

- Increased time spent on service delivery
Benefits of quality data and GS1 EDI

- Accuracy
- Reliability

→ Confidence
Confidence in Supply Chain will flow in to all links in the value chain of your business.
Questions

Contact: Andrew Potter
pottera@ramsayhealth.com.au
Tania Snioch
Director Healthcare
T +32 492 27 44 19
E tania.snioch@gs1.org